

Dr. Benjamin Silverstone

Profile

I am a highly experienced educator with over 10 years' experience teaching at both Further and Higher Education Level. I have delivered modules at undergraduate and postgraduate level validated at 5 different UK based higher education establishments. During the course of my career I have worked with a number of international students across the globe and I have taught in Sweden for a short period. I have experience with the whole degree lifecycle having served as a panel member and academic reader for validation panels as well as designing modules on courses up to level 7.

Availability: Flexible based on accrued leave allowance and special dispensation

Key Skills

Excellent verbal and written skills. Highly developed teamwork and leadership abilities. Well developed personal management and organisational skills. Proficient in the use of a number of computer applications including MS Office and SPSS.

Education

Early Education: Handsworth Grammar School, Birmingham

Academic Qualifications:

PhD	- 2015 – UWTSd
MSc Management (Distinction)	- 2010 – University of Glamorgan
PGCE PCeT	- 2007 – University of Wales (Newport)
BSc Sports Science	- 2005 – University of Glamorgan
NVQ Assessors award (A1)	- 2007 – Pembrokeshire College
NVQ Internal Verification Award	- 2009 – Pembrokeshire College

Other Qualifications:

Level 3 Diploma Sports Massage	- 2005 – VTCT Pembrokeshire College
Level 4 Certificate Sports Massage	- 2014 – Coleg Sir Gar
PRINCE2 Foundation	-2015 (currently studying for practitioner level)

Experience

Arden University May 2013 – ongoing

Resource Developer / Tutor

Resource developer for online modules creating innovative content and delivery approaches for the delivery of distance learning HE programmes. Tutor and Dissertation supervisor on Higher Education modules. Role calls for working with individuals from across the globe to develop individual development plans and complete primary and secondary research.

- Author of Post-Graduate programmes
- Degree validation panel member deciding on the validity of proposed Higher Education Programmes.
- 100% completion and Pass rate at BA and MBA level.
- Significant success in the development of e-learning materials for internal and external programmes
- Module tutor in Project Management, Sustainability and Data Mining.

Pembrokeshire College (University of Glamorgan, UWTSd)

April 2005 – Ongoing

Senior Lecturer + Quality Coordinator

Managing, designing and delivering highly successful and excellent training opportunities to a variety of customers both in the public and private sector. I have designed and taught on programmes up to post graduate level and I have significant experience working with students with additional learning needs. I have experience in the education and training process from the assessment of needs through to the evaluation of learning opportunities. I regularly consult on the design and implementation of learner needs analysis and as a result I have experience dealing with individuals at a variety of levels within the organisation. I spent 3 years as a quality manager as part of my role. Change consultant working with senior managers to develop approaches to help guide the workforce and inform practice during periods of change. Currently advising on the integration of e-learning strategies. I am currently part of a working group reviewing disciplinary policy. I have extensive experience of vocational assessment and verification.

- Designed and implemented the Electronic Learning Plans system now used by over 10,000 individuals yearly.
- Designed and implemented new staff induction and buddy system.
- Quality manager with responsibilities for developing the quality ethos within the organisation. Currently quality lead within the Health and Social care area with responsibility for the administration and management of internal and external quality assurance processes.
- Teaching and training activities consistently graded as good or excellent
- Sector leading practice identified in a number of curriculum areas
- Development of over 14 subject specialties including Operations Management, leadership development, management communication, development of human potential and applied personal and professional development.
- Successful project management with over £100,000 worth of grants secured and project results reported as being excellent by funding bodies.
- Successful implementation of continuous improvement which has driven increases in successful education and training completion up by 40% over a 2 year period.
- Successful e-learning developer with 10 years' experience designing and implementing electronic resources.

Maritime and Coastguard Agency

May 2004 – Ongoing.

Coastguard SAR Officer (Station Officer)

Station Officer in charge of a highly trained and skilled search and rescue team competent in Land Search Management and Cliff Rescue. The role includes direct responsibility for coastal area, management of multi-service incidents and training and development of the team. I have significant experience in casualty management as well as the management and prosecution of large multi-service emergency situation. Management and Education of the general public in health and safety related matters in the marine environment. I also have responsibility for the welfare and pay for the team.

- Attendance at over 400 emergency incidents
- Promotion as one of the youngest stations officers in the service (aged 26)
- Recipient of a Divisional Commanders Commendation for excellence in service when working with the Police service during a period of high risk incidents

University of Wales Trinity StDavid, Swansea (Formerly Swansea Metropolitan University)

September 2011 – 2014

MBA Dissertation Supervisor

Dissertation supervisor working on individualised plans for students completing Masters of Business Administration qualifications. Role calls for the development of an individual centered approach, holding of regular progress reviews and development of action plans.

- 100% completion and Pass rate

Research and Publications

Current Research Area:

I am currently involved in researching the management of computer mediated communications. My PhD thesis is considering the design of a model to help manage the use of email communication in the education sector.

Journal Publications:

SILVERSTONE, B. (2007) Attitudes of teachers towards using interactive whiteboards in a further education environment, *distributed by EPICT*

SILVERSTONE, B. (2010) The growth and development of email and its effectiveness as a means of communication. A case study of staff at Pembrokeshire College, *University of Glamorgan*

SILVERSTONE, B. (2012) Developing a relationship centered communication framework for email selection and usage – a literature review, *World Journal of Social Sciences, 2, 7, pp257 - 269*

SILVERSTONE, B. (2012) Towards a New Communication Framework for the Management of Email Selection and Usage – A Literature Review Athens: *ATINER'S Conference Paper Series, No: BUS2012-0183*

SILVERSTONE, B. (2014) The influence of role on email usage profiles, a study of the welsh further education sector, *The Macrotheme Review, 3, 2 pp16 - 37*

SILVERSTONE, B (2014) Changes and developments in email usage and overload during a 20 year period, *International Journal of Business and Management Studies, 3, 1, pp497 – 514*

SILVERSTONE, B. (2014) Do job groups influence email usage in a similar way as roles? A study of Academics in the Welsh Further Education Sector, *Proceedings of International Social Sciences and Business Research Conference 4 - 5 December 2014, Hotel Himalaya, Kathmandu, Nepal, ISBN: 978-1-922069-65-8*

SILVERSTONE, B. (2015) The impact of micro-cultural roles on email usage, a study of business support jobs, *International Journal of Business and Management Invention, 4, 2, pp23 - 35*

Awaiting Publication

SILVERSTONE, B. (2016) The awareness of email policies and their impact on daily usage within the welsh further education sector, due to be presented at the 33rd International Conference on Science, Technology and Management in Tokyo, Japan.

Conference Attendance and Contribution / Professional Memberships

17th International Business Research Conference – Paper presentation

10th Annual International Conference on Management – Paper presentation

London 2013: Anglo-American Conference for Academic Disciplines – Paper presentation, session chair

Business and Social Science Research Conference: Paris 2013 – Paper presentation, session chair

International Social Sciences and Business Research Conference, Nepal 2014 – Paper presentation, session chair

Athens Institute of Education and Research – Member

World Business Institute - Fellow

Languages

French (Basic)

English (Native)

Welsh (Functional Spoken)

Academic and Professional References

Professor Stephen Hole – UWTSU, Mount Pleasant, Swansea, SA1 6ED

Mrs Jane Quinton – Pembrokeshire College, Haverfordwest, Pembrokeshire, SA61 1SZ (01437 753 261)