

#### THE ATHENS INSTITUTE FOR EDUCATION AND RESEARCH

## **Abstract Book**

18<sup>th</sup> Annual International Conference on Tourism 6-9 June 2022, Athens, Greece

Edited by Valia Kasimati & Olga Gkounta

# 18th Annual InternationalConference on Tourism6-9 June 2022, Athens, Greece

Edited by Valia Kasimati & Olga Gkounta

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#### **Preface**

This book includes the abstracts of all the papers presented at the 18<sup>th</sup> Annual International Conference on Tourism (6-9 June 2022), organized by the Athens Institute for Education and Research (ATINER).

A full conference program can be found before the relevant abstracts. In accordance with ATINER's Publication Policy, the papers presented during this conference will be considered for inclusion in one of ATINER's many publications only after a blind peer review process.

The purpose of this abstract book is to provide members of ATINER and other academics around the world with a resource through which they can discover colleagues and additional research relevant to their own work. This purpose is in congruence with the overall mission of the association. ATINER was established in 1995 as an independent academic organization with the mission to become a forum where academics and researchers from all over the world can meet to exchange ideas on their research and consider the future developments of their fields of study.

To facilitate the communication, a new references section includes all the abstract books published as part of this conference (Table 1). I invite the readers to access these abstract books –these are available for free– and compare how the themes of the conference have evolved over the years. According to ATINER's mission, the presenters in these conferences are coming from many different countries, presenting various topics.

**Table 1.** Publication of Books of Abstracts of Proceedings, 2011-2022

Year	Papers	Countries	References
2022	35	17	Kasimati V and Gkounta O (2022)
2021	36	18	Papanikos (2021)
2020	41	18	Papanikos (2020)
2019	27	14	Papanikos (2019)
2018	24	14	Papanikos (2018)
2017	22	15	Papanikos (2017)
2016	23	16	Papanikos (2016)
2015	29	17	<u>Papanikos (2015)</u>
2014	41	18	Papanikos (2014)
2013	34	19	Papanikos (2013)
2012	22	14	Papanikos (2012)
2011	32	14	Papanikos (2011)

It is our hope that through ATINER's conferences and publications, Athens will become a place where academics and researchers from all over the world can regularly meet to discuss the developments of their disciplines and present their work. Since 1995, ATINER has organized more than 400 international conferences and has published over 200 books. Academically, the institute is organized into 6 divisions and 37 units. Each unit organizes at least one annual conference and undertakes various small and large research projects.

For each of these events, the involvement of multiple parties is crucial. I would like to thank all the participants, the members of the organizing and academic committees, and most importantly the administration staff of ATINER for putting this conference and its subsequent publications together. Specific individuals are listed after the Editors' Note.

Gregory T. Papanikos President

#### **Editors' Note**

These abstracts provide a vital means to the dissemination of scholarly inquiry in the field of Tourism. The breadth and depth of research approaches and topics represented in this book underscores the diversity of the conference.

ATINER's mission is to bring together academics from all corners of the world in order to engage with each other, brainstorm, exchange ideas, be inspired by one another, and once they are back in their institutions and countries to implement what they have acquired. The 18th Annual International Conference on Tourism accomplished this goal by bringing together academics and scholars from 17 different countries (Australia, Bulgaria, Colombia, Egypt, Finland, France, Hungary, India, Japan, Morocco, New Zealand, Oman, Philippines, Poland, Spain, Tunisia, and USA), which brought in the conference the perspectives of many different country approaches and realities in the field.

Publishing this book can help that spirit of engaged scholarship continue into the future. With our joint efforts, the next editions of this conference will be even better. We hope that this abstract book as a whole will be both of interest and of value to the reading audience.

Valia Kasimati & Olga Gkounta Editors

## 18th Annual International Conference on Tourism, 6-9 June 2022, Athens, Greece

#### **Organizing & Scientific Committee**

All ATINER's conferences are organized by the <u>Academic Council</u>. This conference has been organized with the assistance of the following academic members of ATINER, who contributed by reviewing the submitted abstracts and papers.

- 1. Gregory T. Papanikos, President, ATINER & Honorary Professor, University of Stirling, U.K.
- 2. Valia Kasimati, Head, Tourism, Leisure & Recreation Unit, ATINER & Researcher, Department of Economic Analysis & Research, Central Bank of Greece, Greece.
- 3. Peter Jones, Co-Editor, Athens Journal of Tourism & Professor of Management, University of Gloucestershire, U.K.
- 4. Masooma Al-Balushi, Assistant Professor, Tourism Department, College of Arts and Social Sciences, Sultan Qaboos University, Oman

#### FINAL CONFERENCE PROGRAM

## 18th Annual International Conference on Tourism, 6-9 June 2022, Athens, Greece

#### **PROGRAM**

#### Monday 6 June 2022

09.00-09.30 Registration

#### 09:30-10:00

**Opening and Welcoming Remarks:** 

- o **Gregory T. Papanikos**, President, ATINER
- Stephen Andrew Arbury, Head, <u>Arts & Culture Unit</u>, ATINER & Professor of Art History, Radford University, USA.

#### 10:00-11:30 TIME SLOT 1 - MORNING PRESENTATIONS

#### Time Slot 1b

Coordinator: Gregory T. Papanikos, President, ATINER.

- 1. **Christopher Richter**, Professor, Hollins University, USA. *Title*: *Memories of War: Digitally Mapping World War II Memorials in Epirus, Greece.*
- 2. **Jennifer Fayard**, Associate Professor, Ouachita Baptist University, USA. *Title*: Does the Way a Photographer "Sees" the World Reveal Something about Their Personality?
- Maria-Irini Avgoulas, Greek Cultural Specialist Researcher and Research Fellow, Australia.
  - Title: The Significance of Community for Greek Australians Living in Diaspora.
- 4. **Dennis Pama**, Lecturer Bicol University, Philippines. *Title:* An Archival and Ethnographic Study of Coconut Industry in the Philippines.

#### 11:30-13:00 TIME SLOT 2 - NOON PRESENTATIONS

#### Time Slot 2b

Coordinator: Sarah Louisa Birchley, Professor, Toyo Gakuen University, Japan.

- 1. **Alexander Balzan**, Assistant Professor, Politécnico Grancolombiano, Colombia. *Title*: Community-Based Tourism as a Strategy for the Internationalization of a Territory.
- 2. **Barsha Amarendra**, PhD Student, Indian Institute of Technology, India. *Title*: Adapting for Resilience: Exploring the Advent of Virtual Experiences in Pandemic-Era Wine Tourism Offerings.
- 3. **Yosra Ibrahim**, PhD Student, ISAM Sfax Tunisia, ENSA Paris-Val de Seine France & ENSA Toulouse, Tunisia & France.
  - *Title*: Sustainable Tourism in Tunisia at the Service of Regional Development.
- 4. **Soukaina Sayeh**, PhD Student, Superior School of Technology of Casablanca, Morocco. *Title: Tourist's Motivations Driving the Choice of a Cultural Destination: Literature Review.*

#### 13:00-14:30 TIME SLOT 3 - NOON PRESENTATIONS

#### Coordinator: Ms Olga Gkounta, Researcher, ATINER

- Sarah Louisa Birchley, Professor, Toyo Gakuen University, Japan.
   Title: The Role of Technology in Transmitting and Maintaining Welsh Diaspora Identity.
- 2. **Paul Laprade**, Chair, University of St. Francis, USA. *Title*: Richness of the "Other": Musical Appropriation as Fundamental Defining Language.
- 3. **Andrea Eis**, Professor, Oakland University, USA. *Title: Iphigeneia Breathes: A Filmic Musing on the Winds, Breathing, Life, and the Imagination.*
- 4. **Justin John Moniz**, Associate Director, NYU Steinhardt, USA. **Title**: Assessing the Impact of Vocal Pedagogy Outreach Activities on Geographically, Culturally, and Economically Disadvantaged Communities.

14:30-15:30 Lunch

#### 15:30-17:00 TIME SLOT 4 - AFTERNOON PRESENTATIONS

#### Coordinator: Ms Olga Gkounta, Researcher, ATINER

- 1. **Nathan Bowman**, Visiting Assistant Professor, Benedictine College, USA. *Title: Thebes is Rotting: The Supernatural Experience of Disease in Oedipus the King.*
- 2. **Christine Condaris**, Professor, Massachusetts College of Liberal Arts, USA. *Title*: The Things They Left Behind: The Creation of a Digitally Accessible Village Artifact Collection.
- 3. Mark Konewko, Professor, Marquette University, USA. *Title: How a Virtual Choir Enhances Social Capital.*
- 4. **Billie Lepczyk**, Professor, Virginia Tech University, USA. *Title: Transdisciplinary Project: Dancing Motion of Bubbles*.
- 5. **Shani Robison**, Associate Professor, Brigham Young University, USA. *Title: Connecting Past to Present: Haunting Remnants of the Romantic Ballet Era.*

21:00-23:00 Greek Night

#### Tuesday 7 June 2022

#### 08:30-11:30 TIME SLOT 5 - MORNING PRESENTATIONS

#### 08:30-10:00 Time Slot 5a1 Coordinator: Mr Kostas Spyropoulos Time Slot 5b Melina Mallos, PhD Candidate, University of Old and New-An Educational Melbourne, Australia. Urhan Walk Title: What Role Does New Media Play in the Transmission The urban walk ticket is not and Maintenance of a Diaspora Identity Through the Lens of included as part of your Greek Migrant Youths Living in Melbourne During the registration fee. It includes First COVID-19 Lockdown of 2020. transportation costs and the cost 2. Panayiota Romios, Senior Lecturer, RMIT University, to enter the Parthenon and the Australia. other monuments on the *Title*: Third-Generation Greek Australian Identifications. Acropolis Hill. The urban walk 3. Thanos Kyritsis, PhD Student, University of tour includes the broader area Auckland, New Zealand. of Athens. Among other sites, it Title: Cultural Ancestry and the Global Diffusion of includes: Zappion, Syntagma Democracy. Square, Temple of Olympian 10:00-11:30 Time Slot 5a2 Zeus, Ancient Roman Agora

#### Coordinator: Mr Kostas Spyropoulos

- Iryna Gorkun-Silen, PhD Student, Sibelius Academy, Finland.
  - Title: Performing Art, Visualizing Music.
- Zuzanna Kubiak, Graduate Student, University of Warsaw, Poland.

**Title**: Swamp Inside the City: How Performance Arts Intertwines with Ecology and Urban Politics — The Case of ZAKOLE Collective from Warsaw.

3. \*Vicente Ramos, Associate Professor, University of Balearic Islands (SMARTIG), Spain,

Title: Pre and Post COVID-19 Analysis of Pedestrian Mobility at Urban Tourism Destinations.

and on Acropolis Hill: the Propylaea, the Temple of Athena Nike, the Erechtheion, and the Parthenon. The program of the tour may be adjusted, if there is a need beyond our control. This is a private event organized by ATINER exclusively for the conference participants. Some participants have videotaped the event. Click here for an example.

#### 11:30-13:30 TIME SLOT 6 - MORNING PRESENTATIONS

#### Time Slot 6b

Coordinator: Alexander Balzan, Assistant Professor, Politécnico Grancolombiano, Colombia.

- Mariana Ianeva, Professor, University of National and World Economy, Bulgaria.
   Nikola Gaydarov, PhD Student, University of National and World Economy, Bulgaria.
   Title: The Specialized Product of the Experiences in the Tour Guide Services.
- Nikolay Tsonev, Associate Professor, University of National and World Economy, Bulgaria.
  - **Stiliyana Basmadzhieva**, Lecturer, University of National and World Economy, Bulgaria. *Title: Opportunities for Digitalization in Marketing Management of Health Tourism in Bulgaria.*
- 3. **Ralitsa Georgieva**, PhD Student, University of National and World Economy, Bulgaria. *Title*: Research on Potential Markets for Incoming Tourism in Bulgaria by Specialized Types of Tourism.
- 4. **Justyna Liro**, Assistant Professor, Jagiellonian University, Poland. **Title**: Multifaceted Interdependencies of Perception, Self-Perception, Experiences of Visitors of Pilgrimage Centers – Complex Characteristics of Religious and Patriotic Tourism in the Light Of Contemporary Socio-Cultural Changes.
- 5. **Tímea Zsófia Tóth**, PhD Student, University of Sopron Alexandre Lamfalussy, Hungary. *Title:* Film Tourism and Competitiveness Through the Example of Budapest.

#### 13:30-15:00 TIME SLOT 7 - NOON PRESENTATIONS

#### Time Slot 7b

#### Coordinator: Mr Konstantinos Manolidis

- Fatema Al Salehi, Analyst, Oman Vision 2040, Oman.
   Title: Impact of COVID-19 Outbreak on Hospitality and Tourism Education: A Case Study of Oman.
- Aaisha Al Shuaili, Lecturer, Oman Tourism College, Oman.
   Jihad Al Harrasi, Lecturer, Oman Tourism College, Oman.
   Title: Local People's Perception on Tourism Development of Aflaj Sites in Oman.
- 3. **Masooma Al-Balushi**, Assistant Professor, Sultan Qaboos University, Oman. **Tamer Mohamed Atef**, Associate Professor, University of Sadat City, Egypt. *Title: The Tourism Department of Sultan Qaboos University Undergraduate Program Accreditation by the Agency for Quality Assurance through Accreditation of Study Programs (AQAS).*
- 4. Qais Abdullah Al-Keyumi, Researcher and Legal Advisor, Oman.

  Najwa Murad Al-Balushi, Public Law Teacher, Zahra College for Girls, Oman.

  Title: The Importance of Studying Tourism Laws and Legislations on Tourism and Hospitality Students Role in Protecting the Public Money of the State.

15:00-16:00 Lunch

#### 16:00-17:30 TIME SLOT 8 - AFTERNOON PRESENTATIONS

#### Coordinator: Ms Olga Gkounta, Researcher, ATINER

- 1. **Alexandra Massini**, Adjunct Professor, University of New Haven, USA. *Title: The Method in the Madness: Dionysus in the Arts of the Modern Era.*
- 2. **Tatiana Vintu**, Assistant Professor, Virginia Tech University, USA. **Joshua May**, Assistant Professor, Columbus State University, USA. *Title*: *Debussy's Dream Opera before and during the COVID-19*.
- 3. **Daniel Vlahos**, Assistant Professor, Merrimack College, USA. *Title*: *Knolling and the Rhetoric of Object Placement*.

#### 20:00-21:30

Greek Home-Made Dinner (includes the traditional Greek household hospitality and quality)

Wednesday 8 June 2022 Educational Islands Cruise Mycenae Visit

> Thursday 9 June 2022 Delphi Tour

#### Masooma Al-Balushi

Assistant Professor, Sultan Qaboos University, Oman &

#### **Tamer Mohamed Atef**

Associate Professor, University of Sadat City, Egypt

## The Tourism Department of Sultan Qaboos University Undergraduate Program Accreditation by the Agency for Quality Assurance Through Accreditation of Study Programs (AQAS)

The tourism undergraduate study program offered by the Tourism Department at the College of Arts and Social Sciences (CASS) of Sultan Qaboos University (SQU) was accredited according to the Agency for Quality Assurance through Accreditation of Study Programs (AQAS) criteria for Program Accreditation in August 2016. The study program essentially complies with the requirements defined by the criteria and thus the Standards and Guidelines for Quality Assurance in the European Higher Education Area (ESG) and the European Qualifications Framework (EQF) in their current version. The accreditation was conditional. One condition was required. Within a time period of nine months, the condition had to be fulfilled, documented, and reported to AQAS no later than May 31st, 2017. The offered responses to the AQAS condition were realistic, achievable, and convincing which led to the decision of granting the Tourism Department Undergraduate Program the unconditional accreditation privilege for a period of five years until September 30th, 2021. This study aims to demonstrate the tourism department approach to fulfill the AQAS accreditation certification requirements and condition.

#### Qais Abdullah Al-Keyumi

Researcher and Legal Advisor, Oman

&

#### Najwa Murad Al-Balushi

Public Law Teacher, Zahra College for Girls, Oman

#### The Importance of Studying Tourism Laws and Legislations on Tourism and Hospitality Students Role in Protecting the Public Money of the State

A key motive behind governmental support for tourism and hospitality industry worldwide is its ability to contribute to the overall economic and developmental plans. The Omani Government has made clear its desire to promote tourism to the extent that it does not clash with laws and legislations nor traditions and culture, but enough that it will help to achieve the country's objectives of economic diversification.

Tourism and hospitality education is multidisciplinary, although a vocational orientation remains at the core of the tourism and hospitality curriculum, in a people/service industry, qualifying the students with tourism laws and legislations knowledge and understanding cannot be underestimated, particularly when it comes to preserving public assets.

The current research investigates the importance of studying tourism laws and legislations for tourism and hospitality students focusing on its effect in refining the tourism and hospitality student role in protecting public money from dissipation and damage. Researchers will rely on the inductive and analytical approach by studying and considering legal and constitutional texts and international conventions, learn about the experiences of educational institution in the Sultanate of Oman and other countries.

This research intends to answer a number of questions:

- How important is it to study tourism laws and legislations for tourism and hospitality students?
- What is the role of laws and legislations in developing the tourism and hospitality industry in the Sultanate of Oman?
- How would the study of tourism laws and legislations contribute to the tourism and hospitality student role in protecting the public money of the state?

The research will address the following issues:

Firstly: introducing tourism laws and their importance to tourism and hospitality students

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- The meaning of tourism laws and legislations
- The importance of tourism laws and legislations for tourism and hospitality students

Secondly: The relationship between tourism laws and legislations and the protection of public money

- Public money protection images
- The role of tourism laws and legislations in protecting public money

#### Fatema Al Salehi

Analyst, Oman Vision 2040, Oman

## Impact of COVID-19 Outbreak on Hospitality and Tourism Education: A Case Study of Oman

Undoubtedly, the coronavirus disease 2019 (COVID-19) outbreak has sharply affected different industries all over the world. It entirely disrupted everyone's daily life including the education system (UNESCO, 2020). Students experienced mental stress derived from excessive online classes; faculty also struggled to teach via online platforms and experienced the extra burden because of the new mode of class delivery (Lei & So, 2021). Tourism and hospitality education, which required advanced social skills, have suffered a lot from the pandemic outbreak. This has led to implement a recovery plan to avoid any gap expansion between the industry and the market needs and the education system, as both have to be aligned.

Despite studies on COVID-19 from different perspectives, research on the impact of COVID-19 on hospitality and tourism education remains scant (Ye, 2021). Thus, this study aims to spotlight the impact of (COVID-19) outbreak in hospitality and tourism education in Sultanate of Oman and what was the recovery plan to cure from such crises. In addition, it objects to attract attention during similar emergencies and crises. The study based on interviews with academic and students within tourism and hospitality industry in Oman.

The results revealed that the education of tourism and hospitality, which requires enhanced communication skills to deal with people, has been severely affected, especially at the beginning of the pandemic outbreak in 2020. The study suggests creating further research on teaching and learning as a recovery of the pandemic implications.

#### Aaisha Al Shuaili

Lecturer, Oman Tourism College, Oman

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#### Jihad Al Harrasi

Lecturer, Oman Tourism College, Oman

#### Local People's Perception on Tourism Development of Aflaj Sites in Oman

Ancient and sustainable projects are receiving a growing international attention in the last few years, especially, the ones which demonstrates a positive interrelation between the environment and the local people (Badr, 2021). Ancient Omanis have developed incredible sustainable irrigation systems projects known as "Aflaj". Nowadays, Aflaj are considered as a model for modern sustainability by the way they are built, managed, and maintained (Al-Gafri, 2018). In 2006, five popular Aflaj were inscribed by the UNESCO World Heritage Site including Falaj Al-Malki, Falaj Al-Khatmeen, Falaj Al-Mayassar, Falaj Daris and Falaj Al-Jeela recognizing their value and importance to the culture and history. This appreciation brought a new life to Aflaj in which they could be well developed as tourism products. However, there is a lack of understanding that shows its potential for development as tourist attraction especially that Aflaj are owned, organized, and managed by locals without governmental involvement in their organizational structure. Much of the knowledge and practices of these systems are not studied and therefore, there is a need to understand locals' perception about these systems. There is also a need to raise awareness of the significance of Aflaj to the culture and heritage of Oman, preserving them for the future generation and encourage sustainable ways to present them as tourists' attractions. This paper, therefore, studies the local people's perception on tourism development of Aflaj sites.

A qualitative research methodology including interviews with representatives from the local community and key players in the field of Afalj will be conducted to gain insight into the topic. Furthermore, results of this study will help to understand the potential of developing Aflaj sites and their surroundings as one of the 'must see' tourist sites in Oman.

#### Barsha Amarendra

PhD Student, Indian Institute of Technology, India

R-

#### Amarendra Kr. Das

Professor, Indian Institute of Technology, India

## Adapting for Resilience: Exploring the Advent of Virtual Experiences in Pandemic-Era Wine Tourism Offerings

When nations across the world were brought to an abrupt hiatus by the ravaging pandemic, the tourism industry was left in a quagmire. Tourism ventures were faced with the option of either suffering through an onslaught of hardships; while hoping to be relieved of it soon; or adapting for resilience in order to cushion out the blow. If they choose the latter, the conventional playbook of experience offerings and customer interactions had to be reinvented. It was a choice that the wine tourism sectors in America and Europe made; a choice that charted its course towards embracing the attributes of virtual tourism. Wineries curated virtual vineyard tours, hosted virtual tastings and conducted interactions with sommeliers. People stuck within the confines of their homes, connected from across the world to their favourite wine tourism destinations. Although these virtual experiences did not exude the panache of being present in the midst of a vineyard or winery's immersive atmosphere, virtual wine tourism became increasingly popular. This new found popularity and its outcome of garnering new clientele for wines and wine tours, in turn, boosted competitiveness in virtual experience offerings amongst wineries and wine regions. Despite these phenomenal adaptations of the wine tourism sector for resilience, there have been few peer-reviewed studies examining the enrichment of the sector through virtual experiences during the pandemic. The paper, thereby, explores the trajectory of virtual experiences in the pandemic battered wine tourism sector and the influence of such experience in shaping consumer's appreciation of wines and wine destinations. The paper discusses the failings and challenges of incorporating virtual experiences in wine tourism, along with appraising the future forward of using such experiences in the sector. Furthermore, the paper provides key lessons on incorporating virtual experiences for upcoming wine tourism regions of India, China, Chile, among others.

#### Maria-Irini Avgoulas

Cultural Counselling and Consultancy, Australia

&

#### Rebecca Fanany

Senior Lecturer, CQUniversity, Australia

#### The Significance of Community for Greek Australians Living in Diaspora

This presentation will elucidate the importance of community and the significance of this for Greek Australians living in Diaspora. Extensive qualitative research has been undertaken recently by a very experienced researcher, and the presenter of this paper who holds both an emic and etic position within this diaspora population. Utilizing the application of Narrative Ethnography, the lived experience of this diaspora population across the generations (those who migrated from Greece and live in Australia and those also born in Australia and have a Greek-Australian identity) will be discussed. This experience will be further highlighted through case studies illustrating the lived experience and community identity of this population group. Through the case studies and their own words, the participants' perceptions of what 'community', 'community connections' and 'social connectedness' will be discussed, and the influence on their emotional health and wellbeing will be examined. This lived experience will be positioned in the context of the literature, theory and various, models of health and wellbeing. The findings are of great importance and have wider implications for the understanding of the Greek experience in Australia. The presentation will consider the implications of community at the micro, meso and macro levels and across the life course for those living in the Australia Diaspora. These findings show the importance of community and the significance of social networks to overall psychological wellbeing. They also contribute to a wider knowledge base and are of vital importance in interventions intended to address psychological and emotional well-being and health for members of the Greek population. In turn, this could be of assistance in policy making and meeting the health needs of multicultural communities more broadly. The wider health and wellbeing implications will be addressed as well as what all this means and how it may impact community carers and their psychological and emotional wellbeing and overall health. Finally, the application of narrative ethnography in this context will be discussed, and a model developed through this research presented. In this context, the way community needs might be addressed and the

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importance of community to health and overall wellbeing will be discussed.

#### Alexander Balzan

Assistant Professor, Politécnico Grancolombiano, Colombia

## Community-Based Tourism as a Strategy for the Internationalization of a Territory

As result of the COVID-19 crisis, most cities had to innovate with strategies that improve the image of the territory in order to attract revenue from different sources (tourism, foreign direct investment, commerce, and even international cooperation). In the case of tourism, to recover the confidence of travelers to take long trips was not an easy task considering the new fears and risks and for those cities with a small offer the process of promoting the territory became not only a priority but also a challenge.

How could a city with a small touristic offer attract visitors? The objective of this research is to show how the city of Medellín, Colombia, a city that was consolidating its touristic offer, that went from receiving less than 200,000 visitors in 2004 to almost 1 million in 2019, focused its offer on community-based products during the pandemics. The integration of the public sector, the academy and the community was the key of success for this project that started with a phase of noncredited courses and with a second phase of dedicated advising by experts that led to the formalization of new businesses with published portfolios.

The Community-Based Tourism (CBT) planning has been defined by Gray (1989) as the process of consensus for the decision making among various and autonomous stakeholders to prepare, manage and solve problems for the development of the territory through tourism. The idea of those stakeholders is that there is an important participation of what Jamal & Getz (1995) call a "body of people living in the same locality". The experience of CBT is created in an ecosystem where tourist can interact with locals (who become hosts and operators), with the infrastructure and natural resources, but also with the cultural and historical identity.

This project used ethnographic research method and through participant observation with an emic perspective where the researcher collected qualitative data and took part in two phases: An academic process with a 120 hours non-credited course where 170 people participated in the "Leadership and Community-Based Tourism Diploma" and a second phase of 6 months personalized advisory for 32 people representing 20 projects of CBT in the city of Medellín in topics of product validation, marketing, legal and sustainable strategies. Data was collected from the experiences of the participants and the

documentation of the advances of each experience. Then the information was analyzed with techniques of content analysis and codification. For the construction of the theoretical framework a structured literature review was conducted on Scopus database.

As result, the city of Medellín extended its offer of tourism to nonconventional areas in the city (the cases of district 8 and district 6) and 5 new enterprises were officially created (two more modified) with the community as base of the organizational process. These enterprises are now active and open for attracting visitors to their communities.

#### Sarah Louisa Birchley

Professor, Toyo Gakuen University, Japan

## The Role of Technology in Transmitting and Maintaining Welsh Diaspora Identity

This paper explores the case of GlobalWelsh *Connect*, a new diaspora networking platform designed to connect an estimated three million members of the Welsh diaspora. The Welsh government set out an ambitious international strategy in 2020 to raise Wales' profile on the international stage, to grow the economy by increasing exports and attracting inward investment, and to establish Wales as a globally responsible nation. One key aspect of the plan is to connect with the Welsh diaspora to transmit current knowledge about Wales and to encourage the diaspora to develop their own social networks to help foster and maintain a sense of a 'global' Welsh identity.

Using a discourse analysis of the user-generated content of the *Connect* platform, the research explores how the technology has facilitated social, cultural, and economic interconnectedness across space, time, and geography. It highlights how users have built new online social networks and share stories about not only their identity as Welsh or 'global' Welsh, but also knowledge that can be beneficial in fostering economic growth in the homeland. Diaspora have a sense of being 'here' and 'there' and their use of such a platform highlights how new communication technologies can generate new patterns of transnational action and innovative collaboration that may not have happened were it not for the introduction of the technology.

This paper aims to present a short theoretical review of the use of technology in networking and transmitting and maintaining diaspora identity. Then, the study of the *Connect* platform will highlight how users a). Engage in 'knowledge remittances' (Avni, 2021) to support international trade and development, b). Engage in social interactions to maintain their Welsh identity, and c). Use the platform to leverage their personal and professional networks. In addition, it shows how organizations and institutions use the platform to promote Wales creating a carefully crafted shared discourse of the meaning of Wales, which in turn, goes some way to transmitting and maintaining a sense of Welsh identity. The research concludes by suggesting new ways technology can be used to engage diaspora.

#### Nathan Bowman

Visiting Assistant Professor, Benedictine College, USA

## Thebes is Rotting: The Supernatural Experience of Disease in Oedipus the King

In 429 BCE, Athens suffered a terrible plague. In this moment, Sophocles presented Oedipus the King, a story in which the citizens of Thebes suffer a similar plague that their leader struggles to guide them through. Sophocles thought it apt to present his audience a story of powerlessness and ineptitude in the face of disease. Today, people across the world are experiencing the loss of self-determination due to the devastating impact of COVID-19. Oedipus the King, in depicting helplessness in the face of disease, is all too contemporary. Yet, if the lesson of Thebes has anything to teach modern audiences, it is not that suffering can be reduced to the mistaken choices of individuals as described in Aristotelian models of interpretation. Rather, the dilemma of Greek tragedy is that no matter the choices of individuals, suffering is inevitable. The works of tragedy attribute the source of suffering to irrational supernatural forces which act upon the world. The helplessness within which people currently find themselves is as existential in character as the power of the supernatural acting upon us. Therefore, a revisit of Oedipus the King which examines the supernatural, rather than individualistic, character of suffering may provide a window into the experience of irrational suffering that has the capacity to question the social, ethical, and scientific assumptions of audiences whose values continue to be uprooted by the ongoing COVID-19 crisis.

#### **Christine Condaris**

Professor, Massachusetts College of Liberal Arts, USA

## The Things They Left Behind: The Creation of a Digitally Accessible Village Artifact Collection

Village artifact collections can be a microcosm of the world immigrants left behind and may give us a glimpse of what informed their decision to leave the homeland. They can also make the homeland tangible in an intimate way. How common are village artifact collections, i.e., extant objects of the original immigrants and their families that depict their everyday life from the late nineteenth and early twentieth centuries? How accessible are these collections to diaspora communities?

My focus is limited to the Greek-American diaspora. What we typically see in Greece are museums of ancient artifacts and modern day olive oil and wine displays. Village artifact collections, if they do indeed exist, are accessible only to the diaspora community who knows of their existence and has the means to travel to visit the collection in person.

In this internet era, it should be our goal to identify, preserve, and present all such collections in digital format, thereby giving unprecedented access to treasure that would be never be seen otherwise. Sharing artifacts through photos and descriptions would allow the diaspora community to connect with their ancestors in an almost tangible way. It could also be possible to identify the values and beliefs of the village residents, and would most certainly promote discussions about their life and work.

An example of a village preservation project is one that I started in 2018 in the Laconian village of Dafni, Greece when I discovered a private artifact collection of approximately 300 items. A village resident saved everything from farming and kitchen tools, to bloomers and bread stamps and housed them in two rooms of his four room home. Not open to the public, I photographed and uploaded each digital image with a description of its use, age and size in both Greek and English.

#### **Andrea Eis**

Professor, Oakland University, USA

#### Iphigeneia Breathes: A Filmic Musing on the Winds, Breathing, Life, and the Imagination

In many of my experimental art films, I employ the natural world of Greece—landscapes and seas, winds and waves, birds and cicadas—as visual and aural embodiments of human emotions and actions. I have also incorporated a personal perspective, bringing my contemporary experience into interaction with ancient narrative. I did this most directly in my 2017 film, *Perhaps*, in which I muse speculatively over the misnamed Tomb of Agamemnon, the collapse of the throne room wall at Mycenae, and the power of Clytemnestra's gaze. I narrate an unstable intersection of ancient sources, the pronouncements and errors of archaeologists, and revisions of my own imagining. My recent film, *Iphigeneia Breathes* (2021), culls narrative elements from Euripides' *Iphigeneia in Aulis*, but centers my imaginative revisions on the intertwined physicality of the winds and human breathing, and on the Greek language, both ancient and modern.

Iphigeneia Breathes was sparked in 2019, while I was working with theatre students in Greece, and learned the modern Greek pronunciation of Iphigeneia—a soft, almost musical exhalation, *if-ee-YEN-yah*. I filmed the effects of the winds, the constant flow of the sea, the variations on fluttering, stilled, and dying flowers, the intensity of the cicadas' song. While creating this archive of footage, I mused on the Greek linguistic fusion of wind, air, breathing, and life. I started to imagine how the narrative of Euripides' *Iphigeneia in Aulis* could have been different. What if, instead of agreeing to her own sacrifice, Iphigeneia had addressed the assembled warriors and asked them to say her name, repeatedly and with increasing strength, until it became an incantation. Could their exhalations create the winds to fill the sails—perhaps with a different purpose?

My viewpoint on *Iphigeneia Breathes*, and its connection to the world we live in now, was in constant flux throughout 2020 and 2021. In 2020, breathing became fraught with so many other intensely painful meanings—with George Floyd's "I can't breathe" as his life was stolen from him, with the Black Lives Matter call to say his name and those of so many others, and globally, with thousands upon thousands of people on ventilators, their ability to breathe freely also no longer a given, their survival in jeopardy, their lives coming to an end. A closely packed crowd, all speaking loudly, pushing out their breath in repeated incantations became a dangerous and terrifying reality. An artist can

never control all the connotations or associations of her work, and should certainly not expect to, only perhaps to construct and frame her perspective. It took me most of 2021 to deal with this, to craft a significance that I could come to terms with, and to finish my Iphigeneia film.

#### Jennifer Fayard

Associate Professor, Ouachita Baptist University, USA

## Does the Way a Photographer "Sees" the World Reveal Something about Their Personality?

A large body of literature in personality psychology shows that people can accurately guess what others' personalities are like based on astoundingly little information. There is often a high degree of overlap between a person's ratings of their own personality and strangers' ratings of that same person even in the absence of any interaction between them. For example, for some personality traits, strangers are just as accurate as the person's actual friends after only seeing a photo of the person (Naumann et al., 2009) or even just their shoes (Gillath et al., 2012), the stories people tell (Küfner et al., 2010), and after looking at their personal websites (Vazire et al., 2004), bedrooms and office spaces (Gosling et al., 2002). In studies on offices and bedrooms, strangers were able to interpret behavioral residue, or the evidence of behaviors the owners of those spaces left behind, as information about what they are like. If our personal spaces are constructed to fit our personalities or even to convey something about ourselves to visitors, is the same process operating through one's art? In other words, does art provide a lens through which we can understand its creator? To investigate this question, 88 students at Ouachita Baptist University were given a camera and instructed to take photos of whatever they wanted for 30 minutes. They completed questionnaires measuring their personality traits and photography experience. Then, five research assistants who did not know the participants coded each set of photos on a variety of dimensions related to design elements (e.g., busy/simple, geometric/ organic, movement/static, centered/off-center), emotional tone (happy/ unhappy, optimistic/pessimistic), creativity (e.g., creative/uncreative, unusual/typical), craftsmanship (e.g., carefully constructed/hasty, blurry/clear), sociality, and others, and rated their overall impression of the photographer's personality based on the set of photos as a whole. Results showed that although raters' assessments of participants personalities did not significantly overlap with participants' reports of their own personalities, raters came away with a definite impression of the photographer's personality that was influenced by several attributes of the person's photos. Among some of the larger effects were that raters thought participants who took pleasing, creative, unusual, carefully constructed photos at non-straightforward angles were higher in a trait called Openness to Experience. Raters perceived photos that contained fewer living things, were darker, less colorful, and less

pleasing as indicative of low emotional stability. Perceptions of photographers' conscientiousness were correlated with carefully constructed, focused, pleasing, and feminine photos. **Participants** perceived as more extraverted took busy, happy, social, energetic photos with a lot of movement, and participants viewed as more agreeable had organic, optimistic, interesting, and light photos. Overall, whether it was intentional or not, photographers created an impression of themselves through their work. More research is necessary to explore why self- and observer ratings of personality did not align, and whether the degree of agreement varies by whether artists present their real selves in their work, an idealized self they want others to see, or do not attempt to convey who they are through the work at all.

#### Ralitsa Georgieva

PhD Student, University of National and World Economy, Bulgaria

## Research on Potential Markets for Incoming Tourism in Bulgaria by Specialized Types of Tourism

The objectives of the study presented in the current paper are related to establishing the possibilities for offering package holidays and combined programs for specialized types of tourism in Bulgaria. Distinguished for the questionnaire study are three specialized types of tourism, considered as among the most appropriate for the implementation of strategies for returning tourists back at the destination, in the conditions of crisis on the international tourist market, namely – MICE, health (spa and wellness) and leisure tourism. The tasks of the research are related to the ascertainment of the business identification and the image of the specialized types of tourism, offered in Bulgaria for the foreign market, as well as the analysis of potential consumers of the proposed package products. Object of research are package holidays for specialized types of tourism in Bulgaria. The study examines some of the leading tour operators in Spain and Italy, offering package holidays for outbound tourism in Bulgaria.

#### Iryna Gorkun-Silen

PhD Student, Sibelius Academy, Finland

#### Performing Art, Visualizing Music

The interaction and interrelationship between music and visual art is an active area of research. The art world has been deeply intertwined for centuries by musician and visual artists both having deep and meaningful friendships, but also serving as inspiration for each other. The most famous example of how different artistic genres inspired a new movement of modernist expression can be found in Paris during the late nineteenth and early twentieth century where artists of many kinds came together and guided the world of both visual and musical arts in a completely new direction.

This particular period has been a focus in my artistic doctoral work which explores the impact of the French Flute school from the late nineteenth century. The realization of the importance of the interactions between many different forms of art has inspired me to work with the visual artist Aino Koski. In this conference paper I would like to talk about my current project, which begian to explore the means of non-verbal communication between artists, both through visual ques such as gestures and body language, but even more importantly, through the two artists respective medium itself. With my presentation I would like to answer following questions: how can music affect the work of a painter, and how can the visual artist influence the musician's interpretation?

#### Mariana Ianeva

Professor, University of National and World Economy, Bulgaria

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#### Nikola Gaydarov

PhD Student, University of National and World Economy, Bulgaria

## The Specialized Product of the Experiences in the Tour Guide Services

The present research aims to study and analyze the theoretical concepts and characteristics of recreational urban tourism experiences, realized by tour guide. Such research supports the development of management of tourism destinations in Bulgaria. They contribute to the improvement of the internal and external management of the destination, carried out by the Organizations for Management of Tourist Areas.

#### Yosra Ibrahim

PhD Student, ISAM Sfax Tunisia, ENSA Paris-Val de Seine France & ENSA Toulouse, Tunisia & France

# Sustainable Tourism in Tunisia at the Service of Regional Development

In the 1980s and 1990s, Tunisia promoted tourism as an economic sector with a strategy that was oriented towards mass seaside tourism thanks to the establishment of very good hotel units all along the Tunisian coast, particularly in the tourist areas most renowned for their beautiful beaches. This was in fact a political choice to ensure rapid economic growth. With the rise of Tunisia as a tourist destination in the Mediterranean, European tour operators were increasingly demanding by imposing on Tunisian hoteliers the "All Inclusive" formula and tariff conditions in their favor to ensure the filling of the hotels. This has led, over the years, to a total degradation of the services offered to customers, which heralds the end of a much worn out business model.

In addition, the political instability caused by the Arab Spring (the Tunisian revolution) and recently the COVID-19 health crisis, have only paralyzed the tourist sector and further weakened the Tunisian destination in the last decade. As a result, the repercussions are considerable and on several levels: significant loss of employment, ageing of hotel establishments, indebtedness of promoters, short seasonality, devaluation of the Tunisian dinar, deterioration of environmental conditions, etc.

Given this observation, it was necessary to find another alternative and open another window to reposition Tunisia as an attractive destination but with another vision. In this context, several national and international initiatives have focused on supporting sustainable tourism projects. These initiatives could develop a new form of responsible tourism that ensures circular economy, preserves biodiversity, respects the environment and reduces energy consumption and the release of CO<sub>2</sub>.

Despite all its problems, the COVID-19 health crisis has accelerated the paradigm shift in tourism and constitutes an important moment to question all past policies and strategies in the tourism sector in general.

As elsewhere in the world, in Tunisia, sustainable tourism products, including ecotourism, are evolving according to circumstances and opportunities between nature conservation policies. To this end, we ask ourselves what are the circumstances of the development of sustainable tourism, which began long before the

pandemic crisis? And what are its prospects in the post-COVID-19 period?

Faced with the consecutive crises of mass tourism, Tunisians must become aware of the need to engage in alternative and more sustainable forms of tourism. The challenge of developing sustainable tourism is to establish a dynamic balance between the economic and social development of the regions concerned and the sustainability of ecosystems.

#### Mark Konewko

Professor, Marquette University, USA

### How a Virtual Choir Enhances Social Capital

This paper investigates the link between social capital and a virtual choir.

During the pandemic that intensified a perception of alienation, community, church, and university choirs used the format of a virtual choir to continue the singing and performance practice of choral music. Created by a user-generated choir with uploaded videos and audio, a virtual choir is the final synchronized mix of these various files producing a unified performance. The challenge is to maintain and grow the virtual experience. A living sense of community and connection with others is a characteristic of the choral music process. Hurtles to overcome in the preparation and execution of a virtual choir participation include familiarity and facility with current technologies, the alienation of individually learning, preparing, and performing the singer's part and the lack of the traditional choral experience of interacting with individuals on a personal and sonic level. Using testimonials of singers involved in a virtual choir experience and current research regarding varied examples of developed choral practices, a clear demonstration of social capital is evident. Social capital is the value created by social relationships with likely returns in the form of good will, sympathy, and social networks.

#### Zuzanna Kubiak

Graduate Student, University of Warsaw, Poland

### Swamp inside the City:

# How Performance Arts Intertwines with Ecology and Urban Politics — The Case of ZAKOLE Collective from Warsaw

The paper investigates the performing praxis of the ZAKOLE collective and analyses its ability to affect social reality and environmental urban policy. ZAKOLE is a group that undertakes interdisciplinary activities at the intersection of performance art, ecology, science, and social activism.

The activity of the collective is closely related to a peat bog area, unique on a European scale, located in the urban space of Warsaw, Poland. Despite being in the city Centre, it is very little known to the inhabitants of the capital. This abundantly biodiverse place now seems to be completely wild, but until recently it was an agricultural terrain. Nature has regained it for itself, making it almost inaccessible to humans. Currently, this unusual area is intersected by a network of different interests — from developers trying to tear fragments of the swamp for the new investments, through activists and scientists defending its current state, to urban planners who want to make it into a tourist attraction.

The members of the collective study the swamp area. They aim to create a knowledge repository about this space and disseminate it publicly. At the same time, they are looking for cognitive methods that would allow them to take into account also non-human interests, that are embedded into polyphonic story about ZAKOLE. Simple situations like performative walks, joint inclusive dance in the middle of the swamp or constructing camera obscura on the wetlands allows to combine a scientific perspective with an affective immersion into the surroundings offered by art.

The ZAKOLE project, with its real impact on the level of protection of the peat bog area, shows that performance art can affect urban politics. However, it is necessary to notice not only human perspectives in our inquires to reshape surrounding reality. In this aspect, ZAKOLE's activities seem to be parallel to the concept developed by Anna Tsing (2015; 2020), which analyses performative relationships between humans and non-humans and their impact on shaping reality.

The paper is based on the collected documentation about ZAKOLE, current scientific research (Górnicki 2021), and conversations with members of the collective, researchers of this area and its Neighbors.

### **Thanos Kyritsis**

PhD Student, University of Auckland, New Zealand
Luke Matthews
Professor, RAND Corporation, USA
David Welch

Senior Lecturer University of Auckland, New Zealand

&

### **Quentin Atkinson**

Professor, University of Auckland, New Zealand

### Cultural Ancestry and the Global Diffusion of Democracy

There has been long-standing interest in the factors that predict global variation in democracy, but less attention has been given to cultural factors and the importance of cultural ancestry. Here we combine cultural phylogenetic and network modelling approaches to examine the role of cultural ancestry (linguistic and religious affiliation) in explaining the spread of democracy among 221 modern and historical nations over the past 200 years. We find strong cultural and geographic effects during the 20th century, spiking during its latter half, in predicting three democracy outcomes. Linguistic affiliation explains a substantial fraction of variation in democracy, and nations and their cultural neighbors become closer in democracy over time. This suggests the legacy of deep cultural ancestry still shapes the fortunes of modern nation states.

### Paul Laprade

Chair, University of St. Francis, USA

### Richness of the "Other":

### Musical Appropriation as Fundamental Defining Language

Recent research and polemics have increasingly addressed the role of appropriation in music, particularly with regard to ethics and cultural hegemony. The relationship of the artist or even of a work's culture to the "Other" becomes the focus of concern, in which references to other cultures, compositions, genres, are examined with a critical (often harshly negative) eye given to a spectrum of relationships, from influence to quotation. Interestingly, it is musical post-modernism's attempts to construct aesthetic autarky and self-enclosure, through the negation of denial of reference to other musics, traditions, and cultures that is historically aberrant.

The history of music is replete with examples of the confluence of musical styles and influences. Composers such as J.S. Bach--noted for his assimilation and mastery of Italianate, French, and high German baroque styles—are often cited as major, influential figures in music history. In the realm of popular music, artists such as the Beatles were known for appropriating many forms and styles of music yet producing results which, on the whole, were distinctive in character. In cases such as these, gestural appropriation, processed through the perspectives and approaches of composers can yield rich, respected, and enduring musical artifacts.

Less successful and noted problematic examples of appropriation are often the instances in which imitation and quotation are engaged without attribution. Similarly, colonial and commercial hegemony often contort what some describe as 'authentic' musical languages, leading both ethnomusicologists and writers on cultural imperialism to raise concerns. In addition, depictions of 'the Other', found in such disparate sources as, for example, Saint Saens' Samson et Delila or Gershwin's Porgy and Bess, raise concerns of a reductive use of cultural references and representation.

This paper explores the issue of musical appropriation and with a lens toward defining interactions between artifacts, including the notions of othering, hybridization, and fusion. While much of the literature focuses upon the 'problematic' issues associated with appropriation, a larger supportive view is proposed in this study. The notions of 'distortive equivalency' and 'developmental product' are presented as means for addressing potentially problematic appropriative premises. Yet, in contrast, the paper examines the

creation of cohesive and new products from the dialogue between cultural products, with examples ranging from "Turkish" music by Mozart to the recent transcontinental phenomenon of "reguetón." The paper presents an argument in support of (ethical) appropriation within music.

### Billie Lepczyk

Professor, Virginia Tech University, USA Shima Shahab

Assistant Professor, Virginia Tech University, USA

&

### Marjan Bakhtiari-Nejad

PhD Student, Virginia Tech University, USA

# **Transdisciplinary Project: Dancing Motion of Bubbles**

Engineers at Virginia Tech University teamed up with a choreographer for a radical, creative approach to visualizing microscopic acoustic phenomena. Researchers in the Department of Biomedical Engineering and Mechanics working on developing technologies that could lead to more effective treatments for cancer and other diseases observed the "dancing" motion of tiny gas bubbles that have been stimulated by acoustic waves within a microfluidic channel and approached a movement analyst/choreographer in the School of Performing Arts at their University. The result was a choreography based on the spatial configurations of the bubbles in the acoustic cell sorting experiments. The choreographic project was to help the researchers better visualize the phenomena and to help engage all students in the process of scientific discovery not just students of science and engineering. Twenty-six undergraduates students (19 dancers, three videographers, and four engineering designers) from diverse majors representing six colleges at Virginia Tech participated in the project. The dance was filmed in The Cube at Moss Arts Center, Virginia Tech. This four story, state-of -the-art theatre and high-tech laboratory enabled the videographers to film the dance from an overhead vantage point to mimic the microfluidic channel of the acoustic wave experiments. For engineers who work on incredibly complex problems and systems, often under a microscope, radical approaches that challenge assumptions can often lead to the next breakthrough. Engineers stated that seeing the recorded dance has already led them to explore several new applications for the research.

### Justyna Liro

Assistant Professor, Jagiellonian University, Poland

# Multifaceted Interdependencies of Perception, Self-Perception, Experiences of Visitors of Pilgrimage Centers -Complex Characteristics of Religious and Patriotic Tourism in the Light of Contemporary Socio-Cultural Changes

The socio-cultural changes taking place in the 20th and 21st centuries, incl. i.e. the development of mass tourism and transport, globalization, secularization and commercialization of everyday life have fundamentally influenced the perception of place, self-perception, motivations and experiences, and, consequently, the decision-making processes, tourist and religious behavior, roles and functioning of individuals in social system. Furthermore characteristic for Roman Catholic pilgrimage centers in Poland is still the presence, next to religious symbolism, of objects with national symbolism. They can have a significant influence on forming the national identity and consciousness of visitors, as well as on religious and cultural tourism's development based on the unique values of cultural heritage.

The paper presents the wide and multifaceted results of surveys and statistical analyzes carried out in 2020-2022 in ten pilgrimage centers in Poland. The research allowed to answer the previously open research questions:

I. do they exist and what are the interdependencies between place perception, self-perception, motivations, behaviors, experiences, decision-making processes, expectations and satisfaction with the trip,

II. what is the influence of national symbols in pilgrimage centers for the forming of the visitors' sense of national identity and consciousness,

and III. whether and how the individual socio-demographic characteristics of visitors have an impact on the above-mentioned attributes.

The interdependencies were considered in the context of the sociocultural changes in the 20th and 21st centuries, and their relations with the socio-demographic characteristic of respondents and motivations were also presented. The results have developed interdisciplinary research on contemporary religious and patriotic tourism based on cultural heritage in the light of contemporary socio-cultural changes.

#### Melina Mallos

PhD Candidate, University of Melbourne, Australia

# What Role Does New Media Play in the Transmission and Maintenance of a Diaspora Identity through the Lens of Greek Migrant Youths Living in Melbourne during the First COVID-19 Lockdown of 2020

The integration of new migrants' authentic, contemporary perspectives on culture has an important role to play in the maintenance of diaspora communities. Cultural sustainability can "emerge as a social process created through narratives that connect the past with the future, and the local with the global" (Dessein, Soini, Fairclough & Horlings, 2015, p. 31), and has implications for diaspora identity. Digital communication channels such as email, the internet, video conferencing, and instant messaging have introduced the possibility of real time involvement giving rise to new forms of representation. My doctoral research explored how Greek migrant youths, aged 18-24 years, living in Melbourne since 2010, used new media to express and negotiate their identities. This paper will explore the question, 'what role does new media play in the transmission and maintenance of a diaspora identity through the lens of Greek migrant youths living in Melbourne during the first COVID-19 lockdown of 2020?' Trifonas (2010, p. 179) suggested that digital culture offers up "a shared cultural and public space that requires the negotiation of meaning among the constituent members of a learning community". My findings reveal that community formation or "bonding" can take place in the digital space. "The cultural values that people attach to place are enmeshed with issues of memory, identity and aspiration" (Dessien, et al., 2015, p. 48) and should be the cornerstone of sustainability discourse and practice. For the transmission and maintenance of diaspora identity to be effective, it must be treated in the specific and local cultural community context, which requires the social and cultural inclusion of people in the planning and decisionmaking that concerns their lives (Soini & Birkeland, 2014, pp. 219-220). My paper will outline recommendations for bringing new migrants together in the digital space to generate dialogue about issues pertaining to their belonging in diaspora communities. Future digital possibilities of cultural transmission can inspire new resources, peer support, and diaspora identity programs for incoming migrant youth, to generate awareness and understanding across members of a diaspora. Finally, my paper will describe the emergence of a digital

18th Annual International Conference on Tourism, 6-9 June 2022, Athens, Greece: Abstract Book diaspora identity that can be expressed and sustained through new media.

#### Alexandra Massini

Adjunct Professor, University of New Haven, USA

# The Method in the Madness: Dionysus in the Arts of the Modern Era

This paper deals with the mythological and artistic representation of the irrational and the ways it was accommodated through the juxtaposition of Dionysusand Apollo. Ever since Nietzsche's Geburt der Tragödie, the polarity of the two gods has been codified in Western culture and re-adapted to multiple discourses, ideologies and psychoanalyses. Yet while their discrepancy as opposites has been widely appropriated and discussed, little attention has been given to the fact that, originally, they were two sides of the same coin and as such were often represented with similar traits. Analogies between the two can be evidenced in Classical art and literature and again from the Renaissance onwards. It was in fact among the Florentine Humanists that Plato's writings in praise of "madness" were rediscovered and that images of Dionysian character were re-produced. This paper then intends to reassess the image of Dionysus, tracing back the roots of Nietzsche's ideas and confronting these with examples from the visual arts. It also reconsiders the ancient Dionysus and his transformations across time, investigating which aspects of the god were favoured versus others. Bacchus, id est vinum recited a popular formula, but from Michelangelo to Caravaggio and beyond, this was not the only Dionysian guise to be known. While often depicted as a merrymaking god of nature, either alone or participating in Bacchanals and Triumphs, darker aspects could be chosen to represent his world. It is the madness and disorder, as well as the reasons for their revelation (or omission) in specific contexts that are explored, in the belief that these provided the sources for Nietzsche's dualistic formulations and many a modern coniunctio oppositorum.

### **Justin John Moniz**

Associate Director, NYU Steinhardt, USA

# Assessing the Impact of Vocal Pedagogy Outreach Activities on Geographically, Culturally, and Economically Disadvantaged Communities

According to the National Association for Music Education (NAFME), music education cultivates social engagement and curiosity among students. Furthermore, music education outreach programs provide a unique opportunity for students to develop communication and leadership skills, as well as build self-confidence (NAFME, 2021). The NYU Steinhardt Vocal Pedagogy Outreach Program was designed to provide vocal education and musical enrichment experiences to underserved students in geographically, culturally, and economically disadvantaged communities across New York State. In its inaugural year, the program had two areas of focus - (1) the middle and high school student participants and (2) the graduate student teachers enrolled in NYU Steinhardt's Vocal Pedagogy Program. The goals for each experience were built upon providing quality instruction and accessibility to music students by way of interactive virtual workshops on specialized vocal topics – each led by the graduate vocal pedagogy students at NYU Steinhardt. The purpose of this study was to investigate the impact vocal pedagogy outreach activities had on geographically, culturally, and economically disadvantaged middle and high school students, as well as on those graduate student instructors who facilitated each outreach experience. Data were collected from the teachers of each participating middle and high school program, as well as from the graduate student instructors who lead each workshop to determine the perceived impact of each outreach experience. In total, five community-based workshops provided "unique," "authentic," and "highly-valued experiences" to over 200 student participants and their music teachers. Each workshop was constructed to provide students an escape from pandemic isolation and offered an opportunity for students to collaborate in small groups, to exchange ideas, and to use their voices to express themselves during a time of significant emotional trauma and life "on mute". Graduate student instructors and classroom teachers responded favorably and unanimously agreed on the initiative's ability to engage students of each unique disadvantaged community. While research remains sparse surrounding the true benefit of education and outreach activities, further engagement and exploration in this area will allow for a deeper understanding of the

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effectiveness and long-term impacts of outreach activities on geographically, culturally, and economically disadvantaged communities.

#### **Dennis Pama**

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# An Archival and Ethnographic Study of Coconut Industry in the Philippines

This study unravels the significant influence and presence of Greeks in Albay, Philippines and their contribution to agricultural development in the early 1900s. It documents the rise, peak, decline, and demise of a wine distillery that once flourished in the Bicol Region along with the abaca trade. The researcher used ethnography and examined the remaining original accounts, records, and artifacts to document a golden age in coconut wine production and consumption. The narrative from those who lived in the village to witness its existence provided important information for this study. The study reveals a once-harmonious relationship between the Greeks and the villagers. Despite the influence, they concentrated on building the business without any trace of participation in politics. The research answered why, despite accounts of pre-colonial Filipinos embracing palm wine as part of their tradition, the Filipinos abandoned appreciation of coconut wine in recent decades. What remains is a decadent and unsustainable copra and whole nut trade. The study provides the platform for a revival of the coconut wine industry. The proposed eco-tourism hub would ignite historical consciousness and mitigate the impact of climate change. This research recognizes that much can be done by maximizing the utilization of the coconut towards achieving zero waste and sustainability.

### **Vicente Ramos**

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### Pre and Post COVID-19 Analysis of Pedestrian Mobility at Urban Tourism Destinations

The innovative application of information and communication technologies to tourism is a necessary and constant challenge for destinations that aim to be positioned as an intelligent, sustainable and competitive tourist destinations. This paper explores some of the findings of the TecMoTur project, which provides a technological approach to the analysis of tourist mobility in public and pedestrian transport.

The current COVID-19 crisis has emphasized the possibilities of using nowadays ubiquous mobile devices' geolocalization capabilities. This approach has been globally proposed as a major technical solution to manage and monitor the movement of people (Ahas et al., 2008; Shoval et al., 2020). During these last two years, we have also learned how it can be incorporated into tracking Apps (Ex: self-quarantine safety protection in South Korea), or how it can be used to monitor the general movement in Spain at the regional level (MTMAU, 2020).

The origin of the data used in this research is the communication between the public WiFi networks deployed through the territory of an urban tourism destination and the mobile devices in its coverage area. Its main characteristics are: an average 3.7 million observations per day (it constitutes what is considered as Big Data).

The real-time and precise geolocation characteristics guarantee that the research objectives describe in the previous section can be fulfilled. The methodologies include big data management procedures and GIS.

Specific geographical context and replicability: The research is applied to the city of Palma de Mallorca, the capital of Balearic Islands, and one of the main tourism destinations in Spain. We monitor the effects of different covid related events, as the declaration of emergency, the opening of the borders.

This work has been sponsored by the Comunitat Autonoma de les Illes Balears through the Direcció General de Política Universitaria i Recerca with funds from the Tourist Stay Tax Law ITS 2017-006 (PRD2018/52)

### **Christopher Richter**

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# Memories of War: Digitally Mapping World War II Memorials in Epirus, Greece

Epirus, in northwestern Greece, has a remarkable culture of World War II remembrance. Numerous monuments are scattered across the rugged landscape, and each represents a compelling history. Many are visually stunning, and most are sites of active commemoration rituals. Yet few of these monuments, or the events or people commemorated, are known outside of Greece, indeed outside of the region. This paper documents the goals, challenges and rewards of an ongoing "digital humanities" project: creation of a comprehensive gallery and interactive map of the memorials. Among the goals are publicizing the memorials to wider publics (including tourists), and educating said publics with contextual, historical narratives. Challenges have included finding all the memorials, documenting them with photographs and text, finding adequate historical information, developing the technical skills and finding the resources to actually curate the project, and developing strategies to reach wider audiences. Rewards have included the opportunity to explore this region of Greece, successfully creating the gallery and map using the Omeka platform and Neatline toolkit, finding a home for the exhibit on JSTOR Forum, and finally, receiving feedback from folks who think the project is worthwhile. The paper closes with thoughts and questions about future directions for the project.

#### Shani Robison

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## Connecting Past to Present: Haunting Remnants of the Romantic Ballet Era

Floating sylphs, magical forests, and other-worldly love plights filled the Parisian stages of the Romantic Ballet era in the late 1800s. This seminal time in ballet's development created a powerful and perpetual stamp of what ballet as an art form became and has been identified as for centuries. This era set the stage for hundreds of years of romantic-style ballet performances and established strong aesthetic expectations and pedagogical practices that continue today.

Three specific aspects that emerged from this period and have crossed the span of time, still influencing ballet today, are perpetuation of the feminine ideal, patriarchal oversight and control, and working conditions/expectations that require absolute dedication and sacrifice.

The feminine ideal was materialized through the ballerina of the Romantic Era. She was sensuous, graceful, beautiful, pious, ethereal, seductive, and desirable beyond any standard.

This feminine ideal continues to be woven through today's ballet expectations, both on the stage and in the studio. Problems that have arisen from this lofty expectation are: perfectionism and the constant striving for unattainable beauty; dangerous coping mechanisms; fracturing one's identity from mind, body, and spirit wholeness, to a focus solely on the body; and, a type of disembodiment where the dancer must become something that she is not in order to achieve success. Ballet reviewers during the Romantic Ballet Era upheld and reinforced the unattainable feminine ideal and reviewers today perpetuate it, causing continued damage to the dancers and art form.

Patriarchal oversight and control in ballet has existed since the establishment of ballet as an art form in the courts of King Louis XIV. However, this is especially apparent in the Romantic Ballet Era as the ballets were performed by women, but conceived, written, choreographed, composed, viewed, and reviewed by men. Although ballet began with males performing all roles, the shift to women performing the main roles created different gender and power dynamics. Patriarchal oversight and control were ever-present through academy directors, choreographers, dancing masters, and most particularly men of wealth and prestige who personally and financially controlled the dancers. Aspects of these gender and power imbalances are maintained today as evidenced by recent resignations and firings of men who abused female dancers under their purview. While it may

appear that women dominate this art form, they remain as second-class citizens in a world where most often the men are pulling the strings.

And, finally, from the "petit rats" at the Paris Opura Ballet to today, working conditions/expectations of female dancers have continued to require all for close to nothing in return. Pervading ballet's past and present are such things as: low pay; long hours; physically exhausting expectations; mental and emotional abuse; short contracts and transitory careers; and the never-ending fight for a role or a contract in a field where the high numbers of females lend to easily being discarded. And, remarkably, despite these hardships, a dancer today, just as from the past, is determined to fulfill her calling and sacrifice all to achieve one moment of sylph-like flight.

### **Panayiota Romios**

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### Third-Generation Greek Australian Identifications

Greek diaspora communities with their specific cultural identity are found throughout the world and exist on a continuum of redefinition and renewal. This paper investigates multiculturalism and migration, as it pertains to Greeks in Australia, followed by a discussion of findings from a qualitative study of eighteen third generation Greek Australians conducted by the author in Melbourne Australia in 2021. The Greek-born population in Australia increased from 15,000 in 1930 to well over 300,000 by 1970. Over the next decades first-generation Greek migrants successfully sustain a Greek identity that promotes difference within Australia. Their Australian-born children, while identifying as Greek-Australian, have integrated successfully into Australian society, and maintained strong connections to Greece. This study explores the Greek Australian identity construction of the children of second-generation Greek Australians, the transmission and maintenance of Greekness contributing to their identification as Greek rather than Australian. Of interest to this paper is an examination the why third-generation Greek Australians adopt a Greek identity and what aspects of Greekness influence their identity and the experience of being Greek as well as the promotion of their membership in diaspora. The core identity markers of importance to Greek Australian across the generations.

### Soukaina Sayeh

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# Tourist's Motivations Driving the Choice of a Cultural Destination: Literature Review

In a crowded global marketplace, destinations are competing against each other to attract tourists; and culture is one of the most important elements in the tourism product, as it gives an authentic and distinctive trait to the destination. Not only encourage tourist to visit, but also the residents and investors. Therefore, public authorities and private actors need to capitalize the cultural resources in order to enhance the region's attractiveness. To do so, many researchers discuss the importance to know the tourist's motives, because they condition their behaviors and lead to a better adjustment of the touristic offer.

This paper provides a review on the existing literature, examining tourist's motivation leading the choice of a destination characterized by its cultural assets, and the different cultural tourist's segments based on the theoretical background review.

Dealing with the reasons behind the choice of a destination has been discussed over the years, many scientific fields and disciplines have taken part of the tourism practice. Culture in the other hand is a very complex concept to study; nevertheless, many researchers have attempted to study it in different perspectives. In this paper, we have considered culture as a product in order to investigate the different cultural tourists segments.

Although culture and tourism are distinct sectors with separate strategies, together combined serve the same goal, which is to promote and enhance the attractiveness of a destination in order to lead to its development. Given the importance of understanding tourist's motivations in one's economy, we have chosen to direct our attention in this paper to the theoretical underpinnings of cultural tourism and the motivational drivers of tourists when choosing a cultural destination.

### Tímea Zsófia Tóth

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# Film Tourism and Competitiveness – Through the Example of Budapest

In our present days, culture is becoming an integral part of the economy, creating a new, dynamically developing sector. Creative industries, such as film, play a significant role in this, as moving images have the ability to connect large spaces and influence the consumer through experiences. The new experience economy made it possible for both film and the film industry to play a prominent role in the 21st century, which was an essential condition to ensure experiencebasedness. The film industry has undergone a huge change in Hungary in the recent years, thanks to which it has moved from a debt pool to a pull sector and repositioned itself on the continent. The economic performance of Budapest's film industry is growing year by year, which has also been facilitated by the strategic steps of recent years, so the capital has become a key player on the film map of Europe. In the case of Budapest, the diversity of the city is clearly outlined, as it primarily serves as a backdrop for film productions. This trend has started to change in the last 5 years (thanks partly to economic steps). Using primary and secondary sources, the research focuses on the supply elements of film tourism in Budapest and the changes in the economic environment affecting the film industry. The focus is on movies, that can generate travel in case of Budapest, being the capital itself or a backdrop venue. When examining the supply elements, different types of film tourism are explored, by visiting the film tourism actors. The research clearly seeks to draw attention to the factors, that can boost film tourism in Budapest and make the city even more prominent on the film map of Europe.

### Nikolay Tsonev

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### Stiliyana Basmadzhieva

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# Opportunities for Digitalization in Marketing Management of Health Tourism in Bulgaria

With the development of the tourism industry worldwide, there is a need for proper and sustainable management of the specialized types of tourism and one of the most developed one is health tourism. According to the tourist zoning in Bulgaria, seven regions with basic and extended specialization in the field of health tourism can be distinguished. Embracing digitalisation throughout the tourism industry will help to develop the health tourism business in a post-COVID-19 era. This will include analysis of the opportunities digitalisation opens up for marketing, product and tourism destination management. According to the Ministry of Tourism in Bulgaria digitalization is not just a change but a mandatory transformation for the tourism in Bulgaria to be efficient and competitive.

In this paper, the authors strive to disclose opportunities for digitalization of marketing management on national level as well as in specific tourism regions in Bulgaria. In the article good international practices of digitalisation in the health tourism field are analysed and specific measures for the external marketing of the destination are proposed to implement in the marketing management of the health tourism in Bulgaria.

### Tatiana Vintu

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### Joshua May

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### Debussy's Dream Opera Before and during the COVID-19

The focal point of the presentation is based on the scenography of "Pelléas et Mélisande" by Claude Debussy. During the presentation, we will talk about the design process for the opera production prepandemic and the re-design and changes during the pandemic to create a safe space for the live audience.

Debussy's only completed opera, based on the late 19th-century symbolist play by Maurice Maeterlinck, was reimagined in an immersive and interactive setting. Using the advanced technologies of the Moss Arts Center at Virginia Tech. The creative team realized Debussy's dream for an innovative opera with a strong connection between scenic and musical movement.

Originally the production was intended to be performed in the standard format, which includes singers performing live on a set. To create a performance that could be attended life, however, the team reimagined its concept to create a COVID-safe performance space. The singers were recorded and actors portrayed the characters on the immersive set while wearing larger than-life costumes and masks. The end result was reminiscent of ancient Greek theatre, with the overall goal to create a product that completely embraces the symbolist opera.

#### **Daniel Vlahos**

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### Knolling and the Rhetoric of Object Placement

On February 10, 2022, as part of the American Institute of Graphic Arts One Designer, One Work series, the American Graphic Designer and educator Louise Sandhaus (b.1955) delivered a talk centered around the relatively obscure topic of object placement. Since the late 1980s, Sandhaus has worked on numerous projects encompassing graphic design, exhibition design, and curation. Interestingly, Sandhaus' talk did not focus on her curatorial work or curation - but instead, she used her talk to remark upon and share several texts that have left lasting aesthetic and intellectual impacts on her and her work. In particular, she cited a 2003 book entitled Arranging Things: The Rhetoric of Object Placement by Leonard Koren. How, as Sandhaus asks in her talk, is the "act of arranging" considered a form of rhetoric? Upon hearing her talk and knowing that Sandhaus' studio is just north of Los Angeles, I had wondered if Sandhaus was also familiar with the relatively obscure term "knolling." Knolling refers to "the process of arranging related objects in parallel or 90-degree angles as a method of organization." The term is said to have been coined around 1989 by Andrew Kromelow, a janitor at the American architect Frank Gehry's Los Angeles furniture fabrication shop. Kromelow would arrange his displaced tools at right angles on all available surfaces and called this routine "knolling" because the right angles reminded him of the angular qualities he observed in Knoll's furniture at the time. Since then, "knolling" has made various, and in many cases, whimsical appearances in visual culture. Sculptor Tom Sachs (who also spent time working with Kromelow) made public his love of the art of knolling and even adopted the phrase "Always be Knolling" as his studio mantra-for which he uses the abbreviation "ABK." A passing reference to knolling is made in Sach's Foreward to Things Organized Neatly, a 2016 book based on a blog curated by Austin Radcliffe. As an aside, Sach's "ABK" phrase was inspired by a scene in the 1992 American drama film Glengarry Glen Ross. As for knolling, as we entered the digital age, knolling appears with greater frequency and as a de facto term for arranging objects in an orderly "grid-like" way. In the early 2000s, we see knolling enter the realm of digital photography, marketing, and social media. Around 2008 (with the advent of HTML 5), like many other web designers, I began experimenting with responsive "knoller like" grids on the web, which allowed our pages to be more modular and flexible. Now in 2022, it is clear that knolling has, is, and will likely

continue to be used to describe this designerly-rhetorical act. Lastly, but just tangentially, in this talk, I will also note my own "knoller-esque" compulsive tendencies while not at all making light of Obsessive-Compulsive Disorder (OCD). Here, Ellison's Winterhouse research, including *Compulsion: Where Object Meets Anxiety*, and other works worthy of contextual inclusion.

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