National Cultural Constructs and Consumer Socialization Effects on Adolescent’s Influence on Family Vacation Decisions

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Abstract

With the expansion of globalization, the search for new markets and the interest of companies in the knowledge of how, in specific cultures, families structure their purchase decisions, is of particular relevance nowadays. Literature has evidenced the existence of diverse cultural dimensions, namely individualism-collectivism and power distance. In addition, the family buying decisions is one of the most difficult consumer behavior subjects. Thus, adolescents became an increasingly attractive segment for companies, because they are considered as an active element and have influence the most important consumption unit, the family. However, services for family use have not yet been properly studied. This research main goal is to examine the influences of the national cultural constructs of individualism-collectivism and power distance, and consumer socialization effects on adolescent’s influence on family vacation decisions. A quantitative research method is utilized in high schools in Lisbon district, Portugal. 1,800 questionnaires were delivered in classrooms during May 2018. Adolescents were instructed to deliver questionnaires to their mothers, and 726 validated questionnaires were returned. Results of logistic regression analysis point to individualism, parental communication style, internet influence, television influence, adolescent’s service knowledge, family size and structure as purchase important explanatory variables. Several contributions are made to this knowledge area. Firstly, the importance of including the adolescent in purchases for family use is reinforced. Secondly, marketers should focus their efforts on adolescents more individualistic, with more permissive parenting styles families, more influenced by internet and television, with greater service knowledge, and from single-parent and larger families. These results are innovative. A contribution to companies is offered by providing evidence of adolescent’s influence on family purchases. Given their importance on family decisions, it is important that marketers focus their efforts on adolescent satisfaction.

Keywords: Consumer Behaviour, National Cultural Constructs, Consumer Socialization, Family Decision Making, Adolescent, Influence, Family Vacations.
Introduction

Literature has evidenced the existence of significant cultural differences between countries, and these differences manifest themselves in the various cultural dimensions, namely individualism-collectivism and power distance (Al-Zu’bi 2016, Yang et al. 2014, Feng et al. 2011). For marketers, the search for new markets is very important in the context of globalization, and being the most important decision-making and consumption unit, it’s most relevant the understanding of how families in different cultures make consumption decisions (Ishaque and Tufail 2014, Kaur and Medury 2013, Leng and Botelho 2010). In addition, the family buying decision process is considered one of the least researched and difficult subjects within consumer behavior (Aleti et al. 2015, Akinyele 2010, Beatty and Talpade 1994, Belch et al. 1985). In that context, adolescents constitute an important segment for companies, mainly for the influence they exert on family purchase process (Al-Zu’bi 2016, Mau et al. 2016, Kaur and Medury 2013, Luczak and Younkin 2012). Thus, it is important for marketers to understand adolescent consumer patterns (Luczak and Younkin 2012).

One main service for families’ use in which joint decisions tend to occur is vacations (Watne and Winchester 2011). The way that families with adolescents make joint vacation decisions can be much more complex than past research has pointed out (Watne et al. 2014). Several researchers pointed the importance to study culture concept for use in international marketing to review proper applications of cultural constructs (Mooij 2015, Feng et al. 2011). For Aleti et al. (2015), “understanding how socialization agents transfer knowledge to learners is important to marketers because it offers the opportunity to stimulate consumer knowledge and, consequently, purchases within joint decision-making units such as the family” (Aleti et al. 2015: 173).

Consumer socialization is the processes through which consumption related skills, knowledge, and attitudes are transferred between generations (Aleti et al. 2015, Yang et al. 2014, Watne et al. 2011, 2014, Ward 1974). Adolescent’s socialization has been successful predicted by parental communication. Nevertheless, the effect of parental communication style in adolescents’ perceived influence on buying decisions is still unexplored (Sharma and Sonwaney 2013).

In recent times, consumer socialization theorists have explored the effect of socialization agents on adolescents, including television (Kushwaha 2017, Moschis and Moore 1979). However, there’s also a lack of research testing the impact of internet on adolescents’ consumer socialization (Sharma and Sonwaney 2013, Niu 2013, Luczak and Younkin 2012).

Previous research on family vacation has been limited because there is little consideration of the impact that adolescents can have on decision-making process (Watne et al. 2014). The dominant social group on which people spend their vacation is the family, and also the most important social structure for companies that supply that service (Baía 2018, Khoo-Lattimore et al. 2016, Carr 2006). In this context, it is fundamental for marketers to study the family in its various forms (Kaur and Medury 2013, Shoham and Dalakas 2005, Lee
and Beatty 2002, Commuri and Gentry 2000). Given the limited research on the adolescent’s influence on family buying decisions, several authors refer to the need to deepen the study of this phenomenon (Kaur and Singh 2006, Commuri and Gentry 2000). Adolescents have increasingly become the focus of both research and companies (Ashraf and Khan, 2016, Mau et al. 2016, 2014, Goswami and Khan 2015, Srivastava 2015). The efforts made by adolescents in family purchases have increased nowadays (Sondhi and Basu 2014, Singh and Nayak 2014, Chitakunye 2012, Kaur and Medury 2011).

The substantial and growing adolescent market needs marketers to understand the adolescent purchase behavior for current sales and their participation in the family structure (Niemczyk 2015, Srivastava 2015, Shahrokh and Khosravi 2014, Yang et al. 2014). There is a good stream of research which has shown that adolescents’ role in family purchase decisions varying by product, decision stage, adolescent, parental, and family characteristics (Aleti et al. 2015, Ishaque and Tufail 2014, Shahrokh and Khosravi 2014, Shergill et al. 2013, Ali et al. 2013, Chaudhary and Gupta 2012).

This study examines the influence of the national cultural individualism-collectivism and power distance constructs, and consumer socialization effects on adolescent’s influence on family vacations purchase decision, whose interest derives from the literature (Khoo-Lattimore et al. 2016, Aleti et al. 2015, Kim et al. 2015, Feng et al. 2011, Watne and Winchester 2011, Kaur and Singh 2006). The present research presents a holistic approach to the topic of adolescent influence, also considering the influence of service knowledge on his/her participation, and the influence of demographic variables such as household size and family type (Baía 2018, Ali et al. 2015). This paper also explores the role of television and internet as antecedents to consumer socialization of adolescents and its effects on their purchase influence.

Although past literature indicates the adolescent as an influential element of family vacations purchases (Khoo-Lattimore et al. 2016, Niemczyk 2015, Kaur and Medury 2011, Mangleburg 1990, Foxman et al. 1989a, b), a holistic approach to the adolescents’ influence on parent’s vacations final decision remain unresearched (Baía 2018, Khoo-Lattimore et al. 2016, Niemczyk 2015, Kaur and Medury 2011, Akinyele 2010, Kaur and Singh 2006). The subject of the present investigation is the consumption behavior of family vacations purchase.

There is a main theoretical dimension in the research problem which essentially involves the answer to the following questions: What is the impact of the national cultural constructs and consumer socialization on adolescent’s influence on family vacation decisions? What are the family demographic characteristics that impact the adolescent’s influence on family vacations purchase decisions? What is the mother’s perception about the adolescent’s influence?

The paper begins with the literature review and the research hypotheses definition. Then the methodology used will be characterized. The main research results will be presented and they will be discussed, as well as the main conclusions, limitations and directions for future research.
Literature Review and Hypotheses

The family consumption behavior domain presents some gaps, among which, the adolescent’s influence is often underestimated or omitted, with regard to purchasing decisions (Khoo-Lattimore et al. 2016, Watne and Winchester 2011, Kaur and Medury 2011, Carr 2006). Past research on traditional families found out that the adolescent is considered as a less relevant member when considering family purchasing decisions.

The Adolescent Role

Past research has identified adolescents as relevant direct or indirect influencers of the purchase of a large amount of household items, and a very important future market of a larger variety of products and services (Aleti et al. 2015, Srivastava 2015, Shahrokh and Khosravi 2014). The adolescent is an influencing member on family purchasing decisions within consumption unit, and this influence is manifested directly, that is, by actively acting in the direction of a certain decision (Kaur and Singh 2006, Beatty and Talpade 1994, Mangleburg 1990). For several researchers, the adolescent’s influence on family buying decisions is not adequately explained (Aleti et al. 2015, Shergill et al. 2013, Chaudhary and Gupta 2012, Kaur and Singh 2006).

On family vacation decisions there has been argued that adolescent participation is minor or null in the final stage (Khoo-Lattimore et al. 2016, Watne and Winchester 2011, Kaur and Medury 2011, Carr 2006). Niemczyk (2015) in his study on holidays decisions, concluded that adolescents have some say in the final decision solely in the case of domestic holidays, but they do not participate in that phase when it is concerned holidays more planned and abroad. Ashraf and Khan (2016) found an adolescent “decline in the involvement may be because family vacation is a high-budget decision and parents might be more involved in the final decision-making stage” (Ashraf and Khan 2016: 396). However, Bafa (2018) found adolescents actually revealed an active participation on that service decision. Those contradictious results emphasize the existence of a gap regarding the study of the adolescent’s participation in the decision phase of family vacations purchases. Thus, the study of that purchase lacks deeper connection and there’s some evidence that one can expect that the effect of other variables should be studied, like national cultural constructs, consumer socialization, and some demographic family characteristics to have important effects on adolescent’s influence on family vacation decisions.

National Cultural Constructs

In research of national values of different societies, Hofstede (1994: 4) defines culture as the “collective programming of the mind which distinguishes the members of one group or category of people from those of another”. Hofstede (2001) has identified several dimensions of national culture including individualism vs collectivism and power distance, to determine the impact of
culture constructs on individual consumer behaviour (Al-Zu’bi 2016). Individualism versus collectivism refers to the country’s cultural position in relation to the individual or group importance, that is, to what extent is the individual or society more valued (Chan and McNeal 2003, Hofstede 1993).

**Individualism vs Collectivism**

Individualism versus collectivism refers to a country's cultural position relative to the individual or group's importance (Chan and McNeal, 2002a, Hofstede 1994, 1993). The distance to power is related to the desire in a society by hierarchy versus egalitarianism (Chan and McNeal 2002a). The individuals from collectivist culture devote more attention to their families and sacrifice themselves for the communal interests of the affiliated groups than the individualistic people (Al-Zu’bi 2016). People from individualist cultures use the term “I” in their speech, while the people of the collectivist cultures frequently use the term “We” in their arguments (Mooij and Hofstede 2010). For Yang and Laroche (2011), “in Western cultures, the development of self is more separate, distinct, and independent of others. Therefore, acceptance and support from parents are sufficient for adolescents to establish a strong positive attitude toward themselves” (Yang and Laroche 2011: 9). Thus, the first hypothesis is:

**H1:** The adolescents will be perceived as having more influence on family purchases if they are in individualist culture than if they are in collectivist culture.

**Power Distance**

Hofstede (1993) has defined power distance as "the degree of inequality among people which the population of a country considers as normal: from relatively equal (that is small power distance) to extremely unequal (large power distance)" (Hofstede 1993: 89). Thus, power distance is related with the desire for a more hierarchical society or, in opposition, with the wish for a more egalitarian society (Chan and McNeal 2003). The power distance is reflected in the fact that, in a society, members who hold less power accept that power is distributed with iniquity (Hofstede 1993). Based on Hofstede (1993), it can be concluded that Western Europe countries have a low power distance. This means that parents in those countries value the obedience of adolescents compared to parents in cultures with a higher power distance. Therefore, those parents are more likely to encourage and be more open to the participation of adolescents on family decisions (Shergill et al. 2013). So, the second hypothesis is:

**H2:** The adolescents will be perceived as having more influence on family purchases if they are in low power distance culture than in high power distance culture.
Consumer Socialization

Adolescents’ influence on consumption decisions of their parents largely depends on socialization factors such as the parental communication style, internet influence, and television influence (Aleti et al. 2015, Watne et al., 2011, 2015, Haq and Rahman 2015, Barber 2013, Kaur and Medury 2011). Amongst the diverse agents identified, parents, peers and media have received the most attention (Aleti et al. 2015, Dotson and Hyatt, 2005, Moschis and Churchill 1979).

Parental Communication Style

Parental communication style and effect on adolescent’s socialization process depends, in great extent, on the parental orientation, being more restrictive or more permissive (Kushwaha 2017, Al-Zu’bi 2016, Kim et al. 2015, Yang and Laroche 2011). Several authors pointed, on the basis of concept-oriented style (COS) and socio-oriented style (SOS), four types of parental communication patterns were identified: (i) Laissez-faire (low COS, low SOS); (ii) Protective (low COS, high SOS); (iii) Pluralistic (high COS, low SOS); and (iv) Consensual (high COS, high SOS) (Sharma and Sonwaney 2013, Rose et al. 1998, Moschis and Moore 1979). The laissez–faire family is believed to have weak correspondence between parent and adolescent, the protective family demonstrates social amicability where adolescent could gain knowledge all alone to a limited extent; the pluralistic family fosters the adolescent to practice open communication, while the consensual family allows the adolescent to develop his or her own perspective on family cohesiveness (Carlson and Grossbart 1990). Past research pointed that parents with concept-oriented style consult adolescents and value their opinions in purchase decisions (Sharma and Sonwaney 2013, Rose et al. 1998, Moschis and Moore 1979).

According to Watabe and Hibbard (2014), parents with socio-oriented communication style seek to promote obedience by monitoring and controlling adolescents’ consumer learning and behavior. Those researchers found that in permissive parenting style, adolescents testify that “mother did not view herself as responsible for directing and guiding my behavior as I was growing up” (Watabe and Hibbard 2014: 364).

As Rose et al. (1998) pointed, “Consensual and pluralistic mothers held more negative attitudes toward advertising than laissez-faire mothers” (Rose et al. 1998: 80). Therefore, the third hypothesis is:

\[ H3: \text{Adolescents with laissez-faire and pluralistic parents will be perceived as having more influence on family purchases than those with protective and consensual parents.} \]
Internet Influence

For Kaur and Medury (2011), worldwide there has been a huge explosion in internet use, and has been a major influence on the way adolescents socialize. According to Luczak and Younkin (2012), considering the internet use as a vehicle and through its contents, it should influence adolescents’ knowledge through direct experience. More, the “internet use as a vehicle and through its content, aids the formation of adolescents' attitudes towards consumption through the development of their consumption knowledge and skills” (Luczak and Younkin 2012: 49). Further, adolescents are also known to be more skilled in engaging with internet than parents. For these reasons, adolescents’ internet use is also a matter of interest to academicians and marketeers (Kaur and Medury 2011, Belch et al. 2005). Thus, the perception of the effects of the socialization of adolescent consumption by agents such as the internet and television are an area of great interest in our days. The increasing use of the internet as a communication tool makes this a potentially strong socialization agent (Lee et al. 2003).

Adolescents experience the internet as a physical and social space, allowing people to talk, form relationships, discuss issues and perform many of the social tasks normally performed in the physical environment (Kaur and Medury 2011).

For Barber (2013), the internet should be considered as a potential socializing agent with a significant impact on adolescents. According to Kaur and Medury (2011), the influence of internet on the adolescent would significantly relate to his/her role in decision making. Thereby, it is expected that:

\[H4: \text{Internet influence will be positively related to the adolescent’s influence on family purchase decisions.}\]

Television Influence

Informative influences of traditional mass media help guide consumers to products and brands through providing credible evidence (Barber 2013), often using the persuasive power of reputable informants such as media sources. The most influential of the mass media has been the television through advertising what brands are acceptable by society or supported by celebrities (Churchill and Moschis 1979, Moschis and Mitchell 1986). Television’s influence is mostly expressive, affecting attitudes such as desire for products, brand preference, and a sense of belonging (Barber 2013). For Haq and Rahman (2015), television helps adolescents to develop product-related knowledge, consumer-role perception and influences their purchasing intentions.

Mangleburg and Bristol (1998) found that the degree of television viewing improves the adolescent’s marketplace knowledge. Kushwaha (2017) found that parents who regularly watch television with adolescents could control the content to be watched and thus feel need of less intervention.
For Sharma and Sonwaney (2013), “children who received more parental restriction regarding television viewing tended to be less conscious of brand names” (Sharma and Sonwaney 2013: 34). So, one can expect that:

**H5: Television influence will be positively related to the adolescent’s influence on family purchase decisions.**

*Service Knowledge*

Social power relates to a person’s ability to persuade or influence others based on some attribute such as knowledge or expertise (Aleti et al. 2015, Beatty and Talpade 1994). In the case of adolescents influencing their parents in purchase decisions, such power comes from expertise and knowledge about a certain product or service (Watne et al. 2011, Beatty and Talpade 1994). Chitakunye (2012) pointed that adolescents are motivated by parents to use their cognitive skills in consumer decisions. Adolescents tend to be most knowledgeable and interested in leisure travelling, which lead to more influence attempts (Aleti et al. 2015, Watne and Winchester 2011). Baía (2018) found that adolescents actually revealed an active participation on vacation decisions when their service knowledge is high.

Thus, the service knowledge should lead to greater adolescents’ influence attempts and more parental receptiveness (Chitakunye 2012, Belch et al. 2005, Shah and Mittal 1997, Beatty and Talpade 1994). Thus, the sixth hypothesis is:

**H6: The adolescents will be perceived as having more influence on family purchases if they have greater service knowledge than if they have minor knowledge.**

The family type is considered as an important factor when explaining the influence of the adolescent in the decisions of purchase in the family, with the adolescents in single-parent families to present significantly higher levels of influence comparatively to those from traditional families (Mangleburg et al. 1999, Ahuja et al. 1998, Ahuja 1993, Ahuja and Walker 1994, Ekstrom et al. 1987, Darley and Lim 1986). For Lackman and Lanasa (1993), the change in the influence of adolescents seems to emerge from a number of factors, the increasing increase in divorce rates (Caruana and Vassallo, 2003, Ekstrom et al. 1987). Ahuja (1993), in a comparative study between single-parent and traditional families, concluded that in their role as junior partners in the performance of management activities and emotional support of the mother, adolescents in single-parent households could also participate in decision-making process at a higher level than adolescents in traditional families. Ahuja and Walker (1994) found that children in single-parent families seem to have more influence on the purchasing decision process than their peers in traditional families (Caruana and Vassallo, 2003, Mangleburg et al. 1999, Ahuja 1993, Darley and Lim 1986, Ekstrom et al. 1987). For Ashraf and Khan (2016), Lackman and Lanasa (1993) and Ekstrom et al. (1987), the rise in
single-parent families have led to an increase in the say adolescents have in family purchase decisions. Thus:

**H7:** The adolescents will be perceived as having more influence on family purchases if they live in single-parent families than if they live in traditional families.

Predominantly, past research has included the family characteristics as explanatory of the adolescent’s influence on family purchase decisions (Kushwaha 2017, Watne et al. 2014, Neulinger and Zsoter 2014, Kaur and Medury 2013, Shergill et al. 2013). The family size was more frequent and recently considered a variable in the study of family buying decisions, with the authors pointing that the adolescent will have greater influence on purchases on larger families (Ahuja 1993, Ahuja and Stinson 1993). Therefore, it is expected that:

**H8:** The adolescents will be perceived as having more influence on family purchases if they are in larger size families than if they are in smaller size families.

**Methodology**

The present research is exploratory, aiming to examine the influences of the national cultural constructs of individualism-collectivism and power distance, and consumer socialization effects on adolescent’s influence on family vacation decisions, according to the mother’s perception.

The universe in this study is formed of Portuguese families, with at least one adolescent (between 12 and 19 years). There is no knowledge of studies about the impact of cultural constructs and socialization consumer on adolescent’s influence on family vacations purchase in Europe, so this study offers a contribution in the family consumer behavior area.

The generality of studies used data collection from convenience samples (Aleti et al. 2015, Srivastava 2015, Kim and Lee 1997). In the present study, there was the same difficulty, due to the lack of information provided by official organisms, it was necessary to use a non-probabilistic sample. The collected sample was focused on households with at least one adolescent child between the ages of 12 and 19, which is consistent with previous research (Aleti et al. 2015, Srivastava 2015, Kim and Lee 1997, Beatty and Talpade 1994).

In the literature on this area, several authors pointed out the importance of study product or service categories for family use (Belch et al. 2005, Kim and Lee 1997, Beatty and Talpade 1994). In the present investigation the selection of the service category to be studied derives from the literature review, with the decision on the family vacations (Kim and Lee 1997, Foxman et al. 1989a, b, Foxman and Tansuhaj 1988). More, little is known about the adolescent’s influence in this category of service on the final purchase decision.
The questionnaire survey was the method of data collection chosen for this study, which is consistent with past practices (Aleti et al. 2015, Srivastava 2015, Shoham and Dalakas 2005, 2003, Beatty and Talpade 1994).

The questionnaire structure aimed to pursue the research objectives outlined. A pre-test was carried out that led to small changes in the questionnaire final structure. The suggestions presented by the 18 respondents in that phase concerned some difficulty in understanding certain expressions used in the initial version. The measurement scales for variables studied were adapted from past research on this field (see Table 1).

Table 1. Linking the Model to the Questionnaire

<table>
<thead>
<tr>
<th>Variables in study</th>
<th>Adapted from…</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Explanatory variables</strong></td>
<td></td>
</tr>
<tr>
<td>• Adolescent Influence on Family Purchase Decisions</td>
<td>Shoham e Dalakas (2003); Beatty e Talpade (1994)</td>
</tr>
<tr>
<td><strong>Explained variable</strong></td>
<td></td>
</tr>
<tr>
<td>• Individualism vs collectivism</td>
<td>Wu (2006), Hofstede (2001)</td>
</tr>
<tr>
<td>• Power distance</td>
<td>Wu (2006), Hofstede (2001)</td>
</tr>
<tr>
<td>• Parental communication style</td>
<td>Chan and McNeal (2003)</td>
</tr>
<tr>
<td>• Internet influence</td>
<td>Kaur and Medury (2011)</td>
</tr>
<tr>
<td>• Television influence</td>
<td>Kaur and Medury (2011)</td>
</tr>
<tr>
<td>• Service knowledge</td>
<td>Beatty e Talpade (1994)</td>
</tr>
<tr>
<td>• Family size</td>
<td>Ahuja and Stinson (1993)</td>
</tr>
<tr>
<td>• Family type</td>
<td>Ahuja and Stinson (1993)</td>
</tr>
</tbody>
</table>

Explained Variable

Several authors have used a likert scale to measure the adolescent’s final decision relative influence on decision making process considering parents and adolescents participation (Shahrokh and Khosravi 2014, Mangleburg et al. 1999, Kim and Lee 1997, Beatty and Talpade 1994).

The explained variable measurement scale used was based on past research (Shoham and Dalakas 2003, Beatty and Talpade 1994). The mother’s perception may in a range from 1 to 7 points (where 1 = I had no influence, and 7 = I had all influence).

Explanatory Variables

The “individualism vs collectivism” is measured using the Hofstede (2001) scale. For this variable, twelve items where used, each one in a seven-point Likert scale. For parental communication style the Chan and McNeal (2003) seven-point Likert scale was used, ranked completely disagree (1) to completely agree (7). The “internet influence” variable used Kaur and Medury (2011) nine items with seven-point Likert scale, ranked completely disagree (1) to completely agree (7). The “television influence” variable also used Kaur and Medury (2011) nine items
adapted to television, with the same seven-point Likert scale, ranked completely disagree (1) to completely agree (7).

The variable "service knowledge" represents the subjective knowledge, and will be measured according to Beatty and Talpade (1994) scale. A seven-point Likert scale is used, ranked completely disagree (1) to completely agree (7). The item to be measured will be translated by the phrase: "before buying this service I would describe myself as being very familiar with this service category." The variable "family size" uses the ordinal scale of Ahuja and Stinson (1993), ranging from 2 persons to 6 or more persons. Finally, the family type used the Ahuja and Stinson (1993) dual scale.

Data Collection Procedures and Sample

The research was conducted in May 2018. In order to carry out the data collection, 15 high-schools were contacted, in Lisbon district. With regard to the sampling process, the Lisbon district presents an important demographic profile in Portugal, namely the average size of the household. Thus, letters were sent to the Executive Councils of several schools in Lisbon area, and all the schools contacted agreed to participate in the study. Then, for each school level the form teachers were contacted, and instructed the teachers in each class to provide a questionnaire and a letter to the mother of each student, requesting her participation. During this phase, 1,800 questionnaires were delivered by the teachers in the classrooms during May 2018. Students, aged 12 to 19 years, were instructed to deliver the questionnaires to their mothers and to return them, fully completed, some days later. Finally, the questionnaires were collected from the high-schools during May 2018. This resulted in a total of 726 questionnaires fully answered by mothers, which meant a response rate of 40.3%. That represents a higher rate than most of main previous studies (Kaur and Medury 2013, Shergill et al. 2013, Wu 2006).

Statistical Techniques Used

The research objectives determine the method to be used in data analysis. Several authors have used linear regression to study the adolescent’s influence in family purchase decisions (Mangleburg et al. 1999, Beatty and Talpade 1994). Nonetheless, is scarce the use of logistic regression in the study of adolescent’s influence on family purchasing decisions (Baía 2018). There are two main reasons for choosing logistic regression: the variables level of measurement and a binary explained variable.

Variables Measurement

The explanatory variables considered do not raise any issues regarding the use of logistic regression (Hutcheson and Sofroniou 1999). The explanatory variables considered in the present investigation involve three types of scales: categorical, ordinal and interval. Individualism-collectivism, parental communication style,
internet influence, television influence, service knowledge are interval variables, with one or more items classified in Likert scales with seven points. The family size is an ordinal variable, ranging from 2 to 6 or more persons, and family type is a binary variable classified in single-parent family or traditional family.

**The Explained Variable**

The explained variable, measured through a seven-point range scale, was transformed into a dichotomous variable. Therefore, the values that are in the range of 5 to 7, will correspond to 0 = does not influence; and values from 1 to 4 will correspond to the value 1 = influence (Baía 2018).

**Variables Selecting Method for the Logistic Regression Model**

The Forward LR method of inclusion of variables will be used in logistic regression model in study. For Hutcheson and Sofroniou (1999), the ordinal or interval data can be transformed into dichotomous data, allowing its analysis the use of logistic regression models.

**Data Analysis and Findings**

**Internal Consistency**

Cronbach’s α ranks high in most researcher preferences among the several available methods to estimate internal consistency. The reliability of a measure refers to its ability to be consistent (Maroco and Garcia-Marques 2006). Mostly Cronbach’s α coefficients presented values above 0.8, indicating good reliability. The individualism-collectivism scale presents a value of 0.743, and being above 0.7, is taken as acceptable reliability (Gliem and Gliem 2003). The power distance scale presented a value of 0.874, almost excellent accordingly to Gliem and Gliem (2003).

The parental communication style scale has a 0.812 value, that represents a good Cronbach’s α coefficient. For the internet influence, a 0.823 coefficient, also good. As for the television influence scale, 0.828 was found, which is a good Cronbach’s α coefficient (idem 2003).

**Profile of Respondents**

The age group from 16 to 19 years old represents 61.5% of the total sample collected (see Table 2). Results also point to a distribution of 53.4% for female adolescents of the total number of adolescents under study.

Regarding mother’s age, the most frequent age group is 35 to 49 years, with 70.1%. The second most frequent age group is 50 to 64 years, with a rate of 22.4% of the total of respondents.
Table 2. Profile of Respondents (percentage)

<table>
<thead>
<tr>
<th>Demographics</th>
<th>Valid percent</th>
<th>Cumulative percentage</th>
</tr>
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<tbody>
<tr>
<td><strong>Adolescent's age range</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>12 to 15</td>
<td>38.5</td>
<td>38.5</td>
</tr>
<tr>
<td>16 to 19</td>
<td>61.5</td>
<td>100</td>
</tr>
<tr>
<td><strong>Adolescent's gender</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Male</td>
<td>46.6</td>
<td>46.6</td>
</tr>
<tr>
<td>Female</td>
<td>53.4</td>
<td>100</td>
</tr>
<tr>
<td><strong>Mother's age range</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>25 to 34</td>
<td>6.6</td>
<td>6.6</td>
</tr>
<tr>
<td>35 to 49</td>
<td>70.1</td>
<td>76.7</td>
</tr>
<tr>
<td>50 to 64</td>
<td>22.4</td>
<td>99.2</td>
</tr>
<tr>
<td>More than 64</td>
<td>0.8</td>
<td>100</td>
</tr>
<tr>
<td><strong>Mother's educational level</strong></td>
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<td></td>
</tr>
<tr>
<td>No Schooling</td>
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<td>1</td>
</tr>
<tr>
<td>Basic education</td>
<td>28</td>
<td>29</td>
</tr>
<tr>
<td>High school</td>
<td>36</td>
<td>65.6</td>
</tr>
<tr>
<td>Bachelor's Degree</td>
<td>5.8</td>
<td>71.4</td>
</tr>
<tr>
<td>University graduation</td>
<td>23.3</td>
<td>94.8</td>
</tr>
<tr>
<td>Masters or PhD</td>
<td>5.2</td>
<td>100</td>
</tr>
<tr>
<td><strong>Mother's professional category</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Housewife</td>
<td>11.5</td>
<td>11.5</td>
</tr>
<tr>
<td>Low-qualified or Unskilled Workers</td>
<td>8.8</td>
<td>20.3</td>
</tr>
<tr>
<td>Plant and Machine Operators and Assembly Workers</td>
<td>12.7</td>
<td>33.1</td>
</tr>
<tr>
<td>Workers, Builders and Similar Workers</td>
<td>17.6</td>
<td>50.7</td>
</tr>
<tr>
<td>Farmers and Skilled Workers in Agriculture and Fisheries</td>
<td>18.2</td>
<td>68.9</td>
</tr>
<tr>
<td>Service and Sales Personnel</td>
<td>1.7</td>
<td>70.6</td>
</tr>
<tr>
<td>Administrative and Similar Personnel</td>
<td>6.4</td>
<td>77</td>
</tr>
<tr>
<td>Technicians and Professionals of Intermediate Level</td>
<td>3.4</td>
<td>80.4</td>
</tr>
<tr>
<td>Specialists of the Intellectual and Scientific Professions</td>
<td>7.3</td>
<td>87.7</td>
</tr>
<tr>
<td>Senior Management and Directors</td>
<td>12.3</td>
<td>100</td>
</tr>
<tr>
<td><strong>Family income</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Less than 500 euros</td>
<td>4.5</td>
<td>4.5</td>
</tr>
<tr>
<td>From 500 to 1,000 euros</td>
<td>24.5</td>
<td>29</td>
</tr>
<tr>
<td>From 1,001 to 1,500 euros</td>
<td>30.7</td>
<td>59.7</td>
</tr>
<tr>
<td>From 1,501 to 2,000 euros</td>
<td>15.2</td>
<td>74.9</td>
</tr>
<tr>
<td>From 2,001 to 2,500 euros</td>
<td>13.2</td>
<td>88.2</td>
</tr>
<tr>
<td>From 2,501 to 3,000 euros</td>
<td>5.9</td>
<td>94.1</td>
</tr>
<tr>
<td>From 3,001 to 5,000 euros</td>
<td>4.5</td>
<td>98.6</td>
</tr>
<tr>
<td>More than 5,000 euros</td>
<td>1.4</td>
<td>100</td>
</tr>
</tbody>
</table>

The most frequent category of mother’s educational level corresponds to high school education, with a rate of 36% of the total of respondents. The second most frequent category corresponds to basic school, with 28% of the total. Only 23.3% had a university graduation level (see Table 2).

The farmers and skilled workers represent the most frequent category concerning mother’s professional category, with a rate of 18.2% of respondents.
The second most frequent category corresponds to workers, builders and similar workers, with 17.6% of the total.

The most frequent household monthly post-tax income interval is the 1,001 to 1,500 euros range, with 30.7%. The second most frequent monthly income range is 500 and 1,000 euros, with 24.5% (see Table 2).

<table>
<thead>
<tr>
<th>Demographics</th>
<th>Valid percent</th>
<th>Cumulative percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Family Size</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>2 persons</td>
<td>4.7</td>
<td>4.7</td>
</tr>
<tr>
<td>3 persons</td>
<td>18.9</td>
<td>23.8</td>
</tr>
<tr>
<td>4 persons</td>
<td>35.5</td>
<td>59.6</td>
</tr>
<tr>
<td>5 persons</td>
<td>27.5</td>
<td>87.4</td>
</tr>
<tr>
<td>6 or more persons</td>
<td>12.5</td>
<td>100</td>
</tr>
<tr>
<td><strong>Family type</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single-parent</td>
<td>29.9</td>
<td>29.9</td>
</tr>
<tr>
<td>Traditional</td>
<td>70.1</td>
<td>100</td>
</tr>
</tbody>
</table>

The most frequent category of family size, with a rate of 35.5% of the total of respondents, is four persons. The second most frequent category corresponds to five persons’ household, with 27.5% of the total (see Table 3). The traditional family represent the most frequent category concerning family type, with a rate of 70.1% of respondents, which also means that for each ten adolescents, three of them lives in a single-parent household.

**Explanatory Variables**

Next, the adolescent’s influence on family vacations purchase explanatory variables will be analyzed.

**Individualism-Collectivism**

Individualism-collectivism adds explanatory capacity to the adolescent influence model on family vacations purchase decision. Thus, H1 is verified, so adolescents are perceived as having more influence on family purchases when they are in individualist culture than when they are in collectivist culture (see Table 4).
Table 4. Logistic Regression for Family Vacations (variables in equation)

<table>
<thead>
<tr>
<th>variables</th>
<th>B</th>
<th>S.E.</th>
<th>Wald</th>
<th>df</th>
<th>Sig.</th>
<th>Exp(B)</th>
<th>95% C.I. for EXP(B)</th>
</tr>
</thead>
<tbody>
<tr>
<td>7th step</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service knowledge</td>
<td>0.351</td>
<td>0.053</td>
<td>43.202</td>
<td>1</td>
<td>0</td>
<td>1.42</td>
<td>1.279 - 1.577</td>
</tr>
<tr>
<td>Individualism-collectivism</td>
<td>0.169</td>
<td>0.077</td>
<td>4.761</td>
<td>1</td>
<td>0.029</td>
<td>1.184</td>
<td>1.017 - 1.378</td>
</tr>
<tr>
<td>Parental communication style</td>
<td>-0.186</td>
<td>0.084</td>
<td>4.895</td>
<td>1</td>
<td>0.027</td>
<td>0.83</td>
<td>0.704 - 0.979</td>
</tr>
<tr>
<td>Internet influence</td>
<td>-0.306</td>
<td>0.099</td>
<td>9.519</td>
<td>1</td>
<td>0.002</td>
<td>0.736</td>
<td>0.606 - 0.894</td>
</tr>
<tr>
<td>Television influence</td>
<td>0.991</td>
<td>0.214</td>
<td>2.407</td>
<td>1</td>
<td>0</td>
<td>2.693</td>
<td>1.77 - 4.098</td>
</tr>
<tr>
<td>Family type</td>
<td>1.136</td>
<td>0.197</td>
<td>33.171</td>
<td>1</td>
<td>0</td>
<td>3.116</td>
<td>2.116 - 4.586</td>
</tr>
<tr>
<td>Family size</td>
<td>-0.539</td>
<td>0.197</td>
<td>7.45</td>
<td>1</td>
<td>0.006</td>
<td>0.583</td>
<td>0.396 - 0.859</td>
</tr>
<tr>
<td>Constant</td>
<td>-2.838</td>
<td>0.682</td>
<td>1.299</td>
<td>1</td>
<td>0</td>
<td>0.0059</td>
<td></td>
</tr>
</tbody>
</table>

Power Distance

Table 5 reveals that power distance doesn’t add explanatory capacity to the adolescent influence model in the decision to buy family vacations. Thus, H2 is not verified, so that adolescents in low power distance culture are not perceived as having more influence on family purchases than those in high power distance one.

Table 5. Logistic Regression for Family Vacations (variables not in equation)

<table>
<thead>
<tr>
<th>variables</th>
<th>Score</th>
<th>df</th>
<th>Sig.</th>
</tr>
</thead>
<tbody>
<tr>
<td>7th Step</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Power distance</td>
<td>0.001</td>
<td>1</td>
<td>0.97</td>
</tr>
<tr>
<td>Overall Statistics</td>
<td>0.001</td>
<td>1</td>
<td>0.97</td>
</tr>
</tbody>
</table>

Parental Communication Style

Parental communication style does add explanatory capacity to the adolescent influence model in the decision to buy family vacations. Thus, H3 is verified, so adolescents with laissez-faire and pluralistic parents are perceived as having more influence on family purchases than those with protective and consensual parents (see Table 4).

Internet Influence

The internet influence adds explanatory capacity to the adolescent influence on family vacations. Therefore, H4 is verified, so internet influence is positively related to the adolescent’s influence on family purchase decisions, with adolescents who receive more internet influence have greater influence on family purchases (see Table 4).

Television Influence

The television influence adds explanatory capacity to the adolescent influence on family vacations. Thus, H5 is verified, thus television influence is positively related to the adolescent’s influence on family purchase decisions, so adolescents
who receive more television influence have greater influence on family purchases (see Table 4).

Service Knowledge

Table 4 shows that service knowledge adds explanatory capacity to the adolescent influence model in the decision to buy family vacations. Thus, H6 is verified, so adolescents with greater service knowledge exert more influence on family vacations purchase than those adolescents with less service knowledge.

Family Type

The family type adds explanatory capacity to the adolescent influence on family vacations. Thereby, H7 is verified, so adolescents are perceived as having more influence on family purchases if they live in single-parent families than if they live in traditional families (see Table 4).

Family Size

As can be seen on Table 4, family size adds explanatory capacity to the adolescent influence on family vacations. H8 is verified, and so we can conclude adolescents are perceived as having more influence on family purchases if they are in larger size families than if they are in smaller size families.

Explanatory Variables Interpretation

For the study of the adolescent’s influence on decision to buy family vacations, the -2LL analysis allows us to conclude that the exogenous variables add explaining capacity to adolescent’s influence on that service purchase. This is reinforced by the Chi-square value, when pointing out that there is a large part of the model explained variance when considering individualism, parental communication style, internet influence, television influence, adolescent’s service knowledge, family size and family type as purchase relevant explanatory variables.

Discussion

A total of 726 fully completed questionnaires from the surveyed was reached, which is a larger sample than most past researchers presented (Al-Zu'bi 2016, Ashraf and Khan 2016, Ali et al. 2013, Chikweche et al. 2012, Chitakunye 2012, Mangleburg et al. 1999, Darley and Lim 1986).

Internal Validity

The divergence of opinions among family members when questioned about adolescent’s influence raised, in past research, internal validation issues (Beatty and Talpade 1994, Foxman et al. 1989b, Belch et al. 1985).

Several researchers have collected data questioning one or both parents and the adolescent in studies on adolescent influence on purchasing decisions (Watne and Winchester 2011, Ishaque and Tufail 2014, Shoham and Dalakas 2005, Beatty and Talpade 1994, Foxman et al. 1989a, b, Belch et al. 1985), which has raised the issue of perception differences between the members questioned, and subsequent lack of model internal validity. The mother has been pointed out in several studies as the most reliable member of the family in that measurement (Neely 2005, Mangleburg et al. 1999, Kim and Lee 1997). Thus, in this study, the mother's inquiry was chosen, preserving internal validation of the influence construct.

When comparing mother’s influence with adolescent’s influence, or what one can call relative influence, the scale used shall also provide external validation (Baía 2018).

Internal Consistency


Conclusions

In light of the results found in the present research, one can conclude that: There is a significant adolescent’s influence on family vacations purchase. Individualism, parental communication style, internet influence, television influence, adolescent’s service knowledge, family size and structure are explanatory variables of the adolescent’s influence for that purchase. The adolescent has more influence on purchase vacations for family consumption in individualistic cultures. He/she has more influence on that purchase when the dominant parental communication styles are laissez-faire and pluralistic. Also, the adolescent participation on those purchases are higher when he/she’s exposed in higher degree to internet influence and to television influence. Their influence’s higher when they possess higher service knowledge. Finally, the adolescents’ influence as a major impact on that purchase when they live in bigger size households, and within single-parent families.
Limitations and Recommendations

Although the present research adds some important contributions to the theoretical-conceptual framework in this field, providing a response to national cultural constructs and consumer socialization effects on adolescent’s influence on family vacation decisions, the results don’t entirely explain the phenomenon. Thereby, other variables must also be considered in order to provide a more complete explanation on the adolescent’s influence for this service decisions. Furthermore, in this study, the use of a convenience sample does not allow us to extrapolate the results, although this procedure is consistent with past research (Aleti et al. 2015, Yang et al. 2014, Chaudhary and Gupta 2012, Feng et al. 2011).

More, collecting data solely from mothers, although being considered the most reliable information source within families (Isin and Alkibay 2011, Beatty and Talpade 1994), was insufficient by some authors which have chosen to inquire both adolescent and one parent (Al-Zu'bi 2016, Ashraf and Khan 2016, Mau et al. 2014, 2016, Goswami and Khan 2015, Sondhi and Basu 2014).

Finally, it is suggested that future research studies the effect of friends as agents of socialization in the influence of adolescents. This aspect has been little attention and needs deeper research. Many have seen the internet as a way of socializing through the conviviality of teens with their peers. However, this relationship does not run out on the internet.

Research Contributions

The present research provides several contributions to this area of knowledge. In the first place, the main contribution of the present research is the suggestion of a theoretical-conceptual framework that provides explanatory capacity of national cultural constructs and consumer socialization effects on adolescent’s influence on family vacation decisions, according to the mother’s perception. It also reinforces the importance of including the adolescent in the final decision for family vacations, which is an innovation in this area of research.

More, the research indicated the adolescent’s influence in the purchase of family vacations, which is also an innovative result in traditional families. The results of the logistic regression analysis point to individualism, parental communication style, internet influence, television influence, adolescent’s service knowledge, family size and structure as purchase important explanatory variables on the considered purchase. These results are innovative in the study of family purchases.

Finally, the results point to the relevance of considering adolescent as an influencer on family vacations final decision, indicating that he/she has an important role when considering relevant services for family consumption. This can be considered a very relevant contribution, indicating that the adolescent does not only participate in the purchase of services for own use, as much of previous research indicated.
Business Implications

The study offers a contribution to the companies by providing evidence of the adolescent’s influence on the purchases of family vacations. Given the adolescents relevance within family decisions, it is important that marketers focus their efforts on adolescent satisfaction, adopting strategies adjusted to the families. Should those professionals direct the marketing messages to adolescents living in individualistic cultures. Marketers approach to family markets should also be more precise if they target adolescents in families when parental communication styles are laissez-faire and pluralistic. Their messages will also become more efficient targeting adolescents with higher internet influence, with higher television influence. It’s important for companies to target also adolescents with higher service knowledge, living in bigger size families and in single-parent structures. These results are innovative in the study of family purchases when it comes to buying family vacations.

If a decision is considered to be largely influenced by adolescents, then the messages should be addressed to this family member. In the present investigation it was concluded that adolescents represent an active influential market in the family vacations, and so marketers should adopt strategies that reflect the adolescent’s relative importance in those decisions, as well as the demographic characteristics of these households. On the other hand, marketers should focus their efforts not only on adolescent satisfaction in products/services for their personal use, but also on those categories for family use.

Suggestions for Future Research

In addition to the products/services that may be more associated with certain patterns of consumption characteristic of families, it is important to point out as research opportunity the study on the adolescent’s influence in the purchasing decisions in those households for several other products/services. Application of the model to other services for family consumption, like eating out, hotel services, and other leisure activities. It’s important to explore the behavior nature of adolescents living on single-parent contexts, and to consider specific product and service categories that those family structures demand for.

On the other hand, the services/products of perceived adolescent’s influence are not properly exhausted. Research in this area should focus on the influence of adolescents in the choice of services/products that are shared by the family versus those used by the parents; explore the mechanisms of decision making between male and female across this age range; explore differences between income ranges; and to go deeper in the study of the impact of mothers’ occupational status on adolescents’ influence.
References


